



Lisa Davey-Bates, Executive Director
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(707) 263-7868

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Operations
P.O. Box 698
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DATE: May 8, 2019
TIME: 9:30 a.m. (or as soon thereafter as the Lake Area Planning Council Meeting Adjourns)
PLACE: City of Lakeport
Council Chambers
225 Park Street
Lakeport, CA

1. Call Meeting to Order
2. Roll Call

PUBLIC EXPRESSION

3. Public input on any unmet transit need or any other item within the jurisdiction of this agency, but which is not otherwise on the above agenda

CONSENT CALENDAR

4. Approval of Minutes of the March 6, 2019 meeting
Review and proposed approval
5. Approval of Minutes of the April 10, 2019 meeting
Review and proposed approval

REGULAR CALENDAR

6. Resolution No. 2018-19-6 Authorizing Federal Funding Under FTA Section 5311
Review and proposed approval
7. Discussion and approval of Amended LTA Meeting Calendar
Review and proposed approval

REPORTS

8. Transit Coordinator's Report
9. Paratransit Services Report
10. Meetings Report
11. Mobility Coordinator's Report
12. Lake Links Update
13. Announcements

ADJOURN

PUBLIC EXPRESSION

Any member of the public may speak on any agenda item when recognized by the Chair for a time period, not to exceed 3 minutes per person and not more than 10 minutes per subject, prior to the Public Agency taking action on that agenda item.

AMERICANS WITH DISABILITIES ACT (ADA) REQUESTS

To request disability-related modifications or accommodations for accessible locations or meeting materials in alternative formats (as allowed under Section 12132 of the ADA) please contact the Lake Transit Authority Administrative office at (707) 263-7868, at least 72 hours before the meeting.

ADDITIONS TO AGENDA

The Brown Act, Section 54954.2, states that the Board may take action on off-agenda items when:

- a) a majority vote determines that an “emergency situation” exists as defined in Section 54956.5, **or**
- b) a two-thirds vote of the body, or a unanimous vote of those present, determines that there is a need to take immediate action and the need for action arose after the agenda was legally posted, **or**
- c) the item was continued from a prior, legally posted meeting not more than five calendar days before this meeting.

CLOSED SESSION

If agendaized, Lake Transit Authority may adjourn to a closed session to consider litigation or personnel matters (i.e. contractor agreements). Discussion of litigation or pending litigation may be held in closed session by authority of Govt. Code Section 54956.9; discussion of personnel matters by authority of Govt. Code Section 54957.

POSTED: May 2, 2019



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LAKE TRANSIT AUTHORITY

(DRAFT) MEETING MINUTES

Wednesday, March 6, 2019

Location: City of Lakeport
225 Park Street, Lakeport, California

Present

Bruno Sabatier, Supervisor, County of Lake
Moke Simon, Supervisor, County of Lake
Russ Cremer, City Council, City of Clearlake
Stacey Mattina, City Council Member, City of Lakeport
Chuck Leonard, Member at Large

Absent

Nick Bennett, Council Member, City of Clearlake
Kenneth Parlet, Council Member, City of Lakeport
Vacant Position, Member at Large

Also Present

Lisa Davey-Bates, Executive Director, Admin. Staff – Lake APC
Alexis Pedrotti, Admin. Staff - Lake APC
James Sookne, Admin Staff – Lake APC
John Speka, Planning Staff – Lake APC
Doug Herren, Public Works Director – City of Clearlake
Wanda Gray, Paratransit Services
Karl Parker, Mobility Manager – LTA
Helen Foraker,

1. Call Meeting to Order

Chair Mattina called the meeting to order at 10:26am.

2. Roll Call

Secretary Alexis Pedrotti, called roll. Members present: Sabatier, Simon, Cremer, Mattina, and Leonard.

PUBLIC EXPRESSION

3. Public input on any unmet transit need or any other item within the jurisdiction of this agency, but which is not otherwise on the above agenda

Helen Foraker, with Helen Foraker Advertising introduced herself, announcing she would be present on the phone and her agenda item would be up later on the agenda.

REGULAR CALENDAR

4. 2018/19 First Half Operating Statistics and Financial Status Report

Ridership Improving

As was noted in the first quarter report, the Ranch and River fires had significant impacts on transit system use and operations. Ridership and vehicle revenue hours were lower in the first quarter, but began to bounce back in the second quarter. LTA's free service for college students in Lake County is continuing to build off the successful start it had in the first quarter. October was the highest month, probably due to several holiday vacations in November and December.

System performance bar charts were included on pages 3-5 to help illustrate the system performance during the first half of 2018/19. System ridership was down about 2.8 percent to 155,120 passengers. Meanwhile, Vehicle Revenue Hours declined 5 percent for the first half of the year. The decline in revenue hours can be attributed to system disruptions caused by the Ranch and River Fires. The system Passengers Per Hour graph on page 4 shows that productivity is slightly better than the first half of last year at 8.12 passengers per hour. The Financial Summary can be found on the last page of the report. It provides line item level unaudited results for the first half of 2018/19.

Director Simon was interested in the College Student Program and how the transition from free fares would begin. The program was continuing to grow as more students hear about the program. The goal is to make this a long term program for students. LTA Staff plans to distribute a survey with focus on system riders, but also the college student program. Addressing the question, whether students would find this program valuable after the grant funding expires, and would they be willing to pay a small fee for the large benefits.

Director Sabatier appreciates this program and would really like to see longevity. This program allows lots of benefits to the student and would hope the colleges continue to support this idea and program.

Additionally, Director Sabatier expressed how impressed the numbers provided for the City of Clearlake were, it's great to see.

Director Sabatier made a motion to accept the 2018/19 First Half Operating Statistics and Financial Status Report, as presented. The motion was seconded by Director Cremer and carried unanimously.

5. Approve the Advertising Service Agreement with Helen Foraker Advertising, and authorize the Executive Director to execute the agreement

In previous years LTA had a contract with RAH Outdoor to provide exterior advertising on the LTA Bus fleet. A few years back, there were some issues that resulted in termination of the RAH Outdoor contract. More recently, staff had developed a new Request for Proposal (RFP) for Exterior Advertising. The RFP was presented and approved by the LTA Board, then distributed to the public.

LTA received one proposal from Helen Foraker Advertising, which was very well written and responsive. Helen Foraker has been working with Mendocino Transit Authority (MTA) for several years now. Staff has vetted the proposal and would like board support to move forward with a contract. Helen's proposal anticipated over \$100,000 in revenue per year for the transit agency. This proposed revenue is much higher than LTA has ever seen in the past.

Lisa Davey-Bates welcomed Helen Foraker and introduced her to the board. Helen appreciated being involved and a part of the board meeting. She has been working for MTA for three years and has provided them with a very successful program. She is very excited to get started with LTA and already has great ideas and advertisers ready to go.

Director Cremer was curious if Helen's projected revenue of \$103,000 was indicating a fully implemented system. Helen projected within 6 months she should be able to have the entire LTA system fully covered. Lisa noted the highest revenue brought in with the RAH Outdoor contract was around \$45,000. If Helen is able to generate the revenue she has quoted, it will be great for LTA.

Director Simon was curious about the advertisers she will be reaching out to. The board would like the bus advertising to reflect many of the local Lake County businesses, giving them first priority and then allowing more out of county business advertising. There will also come a point where the new cannabis industry will need to be addressed. Additionally, Director Sabatier was curious about the wine industry in the county. The advertising policy may prohibit such advertising on the buses, and that may limit the agencies potential revenue. Helen assured the members she would keep as much as she could local, and that there can be other ways to allow the wineries to advertise.

Wanda noted at the peak of the advertising contract with RAH Outdoor, the transit system was only 40% full. Additionally, the LTA system does service Mendocino and Napa, so it may be pertinent to allow some advertising for these areas. The advertising policy can be brought back for review at any time with the Board. Helen has a few policies that may be helpful for LTA to review and evaluate their internal policy.

Director Cremer made a motion to approve the Advertising Service Agreement with Helen Foraker Advertising, and authorize the Executive Director to execute the agreement, as presented. The motion was seconded by Director Simon and carried unanimously.

6. Approval of Disposition of Surplus Vehicles and Equipment Policy

As requested at the last Board Meeting in February, James Sookne made the requested changes to the policy and submitted it for final approval in the board packet. The board thanked Mr. Sookne for addressing the comments and changes.

Director Sabatier made a motion to approve the Disposition of Surplus Vehicles and Equipment Policy, as presented. The motion was seconded by Director Simon and carried unanimously.

REPORTS

7. Transit Coordinator's Report

James Sookne was happy to report two buses had been purchased and should be arriving to the facility by April. These buses are similar to the ones that were test driven, with newer suspension and narrower frames to better navigate our streets. Additionally, a Paratransit Van was also purchased and designed specifically for the NEMT Out-Of-County Program. Finally, three more buses are pending and once ordered, staff is hopeful they will arrive by June. After ordering all the discussed buses, the fleet should be set for some time.

Director Sabatier was interested if conversations have been had with the City of Clearlake about the damage to the buses, due to the bad road conditions. Wanda has and will continue to work with city staff very closely on these issues and priorities for the transit agency. Director Cremer would like to see the list of road priorities and issues for LTA that are damaging to the system.

Karl reported riding Route 10 or 11 will give anyone a very good explanation of the road condition and comfortability of the bus ride on damaged roads.

Director Simon is always interested in thinking and planning ahead. He was wondering if LTA has considered 4wheel drive vehicles. Currently, Wanda reported LTA has two SUV's to allow LTA personnel to access isolated situations. Lake County will always experience challenges and hurdles. Fortunately, SB 1 will help the bad conditions improve immensely.

8. Paratransit Services Report

Wanda Gray apologized for not having a report. Paratransit had been really busy lately with lots of projects going on. This meeting was a quick turnaround from the February meeting and nothing had changed since then.

9. Meetings Report

Report was included in the board packet. Staff was happy to answer any questions.

10. Mobility Coordinator's Report

Karl Parker had nothing further to report.

11. Lake Links Update

Lake Links update was provided under the Lake APC Board Meeting. Nothing further to report.

12. Announcements

None.

ADJOURN

Chair Mattina adjourned the Lake Transit Meeting at 11:30am.

Respectfully Submitted,

DRAFT

Alexis Pedrotti
Administrative Assistant



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LAKE TRANSIT AUTHORITY

(DRAFT) MEETING MINUTES

Wednesday, April 10, 2019

Location: Lamkin Sanchez Operations Center
9240 Highway 53, Lower Lake, California

Present

Bruno Sabatier, Supervisor, County of Lake
Moke Simon, Supervisor, County of Lake
Russ Cremer, City Council, City of Clearlake
Stacey Mattina, City Council Member, City of Lakeport
Chuck Leonard, Member at Large
Nick Bennett, Council Member, City of Clearlake
Kenneth Parlet, Council Member, City of Lakeport

Absent

Vacant Position, Member at Large

Also Present

Lisa Davey-Bates, Executive Director, Admin. Staff – LTA
Alexis Pedrotti, Admin. Staff - LTA
James Sookne, Admin Staff – LTA
John Speka, Planning Staff – Lake APC
Wanda Gray, Paratransit Services
Karl Parker, Mobility Manager – LTA

1. Call Meeting to Order

Chair Mattina called the meeting to order at 10:09 am.

2. Roll Call

Secretary Alexis Pedrotti, called roll. Members present: Simon, Cremer, Bennett, Mattina, Parlet and Leonard.

PUBLIC EXPRESSION

3. Public input on any unmet transit need or any other item within the jurisdiction of this agency, but which is not otherwise on the above agenda

None.

CONSENT CALENDAR

4. Approval of Minutes of the February 13, 2019 meeting

Director Simon made a motion to approve the draft February 13, 2019 Lake Transit Authority Minutes, as presented. The motion was seconded by Director Bennett and carried unanimously.

5. Approval of Minutes of the March 6, 2019 meeting

Due to a family emergency, Alexis Pedrotti was unable to distribute these minutes prior to the Board Meeting. There were tabled for review and approval until the May 8, 2019 Board Meeting.

REGULAR CALENDAR

6. Resolution No. 2018-19-5 Authorization for the Execution of the Certifications and Assurances and Authorized Agent Forms for the Low Carbon Transit Operations Program (LCTOP) for the Following Project: Solar Canopy Project

James Sookne presented an agenda item in February, discussing the program and funding availability. At that meeting, staff requested proposed projects for the Low Carbon Transit Operations Program (LCTOP). Due to the immediate turnaround of the following March Board meeting, staff was unable to present a draft proposed project list to the board for approval.

James spoke with Wanda and Lisa, working to evaluate and determine the best project and use of these funds for the upcoming cycle. There were a couple projects being considered. One was to update the Fare Box Revenue Collection System, and the other was to purchase and install a Solar Canopy at the LTA Facility. After some research into the Fare Box Collection System it was determined there was not sufficient funding for the necessary update to the LTA System. Currently a new Fare Box Collection System would cost near \$800,000. Looking into the Solar Canopy, the cost ranged was originally estimated to be \$220,000 in 2015, with an inflated cost of \$330,000 in 2021 when complete funding would be available.

The allocation amount for FY 2019/20 is \$127,647, and will be close to that the following two years. Staff felt confident this project could be completed within that funding amount and timeframe. Since the project allocation request was due prior to the April 20th Board Meeting, staff spoke to the LCTOP Liaison about the potential projects, and they too recommended the Solar Project for submittal. The requests were due March 28th, but staff can submit the Resolution and Certification and Assurances following board approval this afternoon.

Additionally, based on the project estimated cost, there would be a remaining \$20,000 of funding in the third year. Staff also recommended this funding be used to phase out the College Fare Program and help to finalize the transition. Director Cremer expressed concern about allocating this extra \$20,000 without ensuring the construction of the Solar Canopy was complete. Staff did try to accommodate inflation costs as appropriate; however this program requires the agency to show the full allocation of funding to the project(s). Staff felt it was best to allocate the remaining funds to the College Program.

One additional benefit to building the Solar Canopy is increasing the available resources for hosting an electric bus. The projected output would be enough to power the building and four buses.

Director Cremer made a motion to approve Resolution No. 2018-19-5 Authorizing the Execution of the Certifications and Assurances and Authorized Agent Forms for the Low Carbon Transit Operations Program (LCTOP) for the Following Project: Solar Canopy Project, as presented. The motion was seconded by Director Simon and carried unanimously.

Roll Call Vote: Ayes (6) - Directors Simon, Cremer, Bennett, Mattina, Parlet and Leonard; Noes (0); Abstain (0); Absent (2) - Directors Sabatier and Member-At-Large Position (Vacant)

7. Discussion and approval of contract extension with Mark Wall to provide payment based on professional hours worked through June 30, 2020

Mark Wall retired from the Transit Manager position in February 2018. Graciously at that point, he agreed to take on an hourly contract to assist staff in transitioning and continuing Transit Duties on an as needed basis. Last year Mark Wall's contract with LTA was a not to exceed amount of \$20,000, of which he only expended approximately 50% of to-date. With his history and knowledge and ongoing support, staff is requesting the board consider and approve the included contract extension for an additional year with Mark Wall.

Director Sabatier arrived at 10:22am.

Director Simon made a motion to approve the contract extension with Mark Wall to provide payment based on professional hours worked through June 30, 2020, as presented. The motion was seconded by Director Parlet and carried unanimously.

Roll Call Vote: Ayes (7) - Directors Simon, Sabatier, Cremer, Bennett, Mattina, Parlet and Leonard; Noes (0); Abstain (0); Absent (1) - Member-At-Large Position (Vacant)

REPORTS

8. Transit Coordinator's Report

a. Free College Fare Program Update

James Sookne reported the College Fare Program is becoming increasingly popular, after a slow start, which was expected. Based on the rate developed by Mark Wall, LTA has only expended \$13,000. Staff is proposing an extension request to extend the program out an additional year. There has also been some discussion of including the Summer Cruisin' Pass into this program and offering free rides to students through summer. Offering free rides through the summer with this program would still leave enough funding to cover the next school year.

Director Sabatier fully supports this program and idea, and encourages the continuation.

Director Parlet also supports the program and believes it will influence the younger generation to free themselves of vehicle confinement.

9. Paratransit Services Report

Wanda Gray included her report and customer comments to the board packet for review. The customer comments were a request derived from a previous board member. Although entertaining, if the board feels they are no longer necessary, Wanda can stop providing them to the board. It does help to depict what the drivers deal with.

The report was a recap for 2018, giving a good understanding of how these situations are handled by Paratransit staff. Customer comments can be received via internet, phone, or community members reaching our directly. When comments are received, staff will evaluate the bus video system to verify the compliant. Over 50% of customer complaints tend to not be valid. Paratransit focuses their attention on legitimate and factual complaints in the transit system. All complaints are tracked and reported.

Paratransit is still working to recruit drivers. They had five potential drivers, and only two were able to complete the process. This remains an ongoing problem.

Director Parlet explains this is a trend everywhere. Additionally, he noted when the agency has upset clients or passengers, explaining the details and situation seems to help resolve the issues the majority of the time. Education and background is beneficial.

Director Simon noted LTA is not the only agency dealing with driver issues, this remains an issue across the nation. He brought up the discussion of autonomous vehicles. Hard to think Lake County will ever be in the situation to offer this, but it is being tested around the state and country. The areas that have precise streets and suitable conditions will be the first to see these vehicles. Lake County's road conditions will likely never be suitable for these types of vehicles.

Director Sabatier apologized for being tardy, however he appreciates the discussions had and also noted that housing is currently experiencing a large push, and will relate closely to transit. Many potential subdivisions and developers should be working closely with transit to incorporate transit stops and routes into the building developments. Wanda continues to work every closely with all new developers and proposed developments to ensure the transit perspective is included.

10. Meetings Report

Report was included in the board packet. Staff was happy to answer any questions.

11. Mobility Coordinator's Report

Karl Parker included his report in the board packet. He updated the Pay-Your-Pal numbers for the March report. There was an interesting finding that January and February seem to be lower participation from previous months. However, March riders have increased back up to the higher numbers. The program has 44 riders, with almost 100 more trips and a total reimbursable amount of \$24,313 to-date.

Karl met with Caltrans to complete the inspection process of the 5310 vehicles. Lake County has received 7 5310 buses in the area. The inspection was a success and Caltrans was pleased.

Karl did receive a call from the warming center, reporting again they are extremely grateful for service.

12. Lake Links Update

Lake Links is continuing to work together and move forward. The board is waiting to open a bank account until Paul Branson returns from out of town. There was discussion of addressing Jim Steele, to see if he may have interest in participating in the board. Currently there remains three board members on the five-member board. The board is also looking at working with Paul Branson to accept the CEO position to get the program up and running.

13. Announcements

Director Mattina was pleased to report her office was contacted by Helen Foraker for possible advertising on the buses. Helen has already received a few parties interested and committed. Director Simon would like Helen to contact him. Additionally, Wanda would like to meet with Helen and her staff to figure out potential dates and plans for the advertising on the buses.

Lisa Davey-Bates announced Rick Hamilton reached out to LTA Staff and wants to attend a board meeting and report.

ADJOURN

Chair Mattina adjourned the Lake Transit Meeting at 10:55am.

Respectfully Submitted,

DRAFT

Alexis Pedrotti
Administrative Assistant

Lake Transit Authority

Effective 05-8-2019

**LAKE TRANSIT AUTHORITY
RESOLUTION #2018-19-06**

RESOLUTION AUTHORIZING THE FEDERAL FUNDING UNDER FTA SECTION 5311 (49 U.S.C. SECTION 5311) WITH CALIFORNIA DEPARTMENT OF TRANSPORTATION

WHEREAS, the U.S. Department of Transportation is authorized to make grants to states through the Federal Transit Administration to support capital/operating assistance projects for non-urbanized public transportation systems under Section 5311 of the Federal Transit Act (**FTA C 9040.1F and FTA C 9050.1**); and

WHEREAS, the California Department of Transportation (Department) has been designated by the Governor of the State of California to administer Section 5311 grants for transportation projects for the general public for the rural transit and intercity bus; and

WHEREAS, Lake Transit Authority desires to apply for said financial assistance to permit operation of service/purchase of capital equipment in Lake, Mendocino, and Nape counties; and

WHEREAS, the Lake Transit Authority has, to the maximum extent feasible, coordinated with other transportation providers and users in the region (including social service agencies); and

NOW, THEREFORE, BE IT RESOLVED that the Lake Transit Authority does hereby Authorize the Executive Director or Program Manager to file and execute applications on behalf of Lake Transit Authority with the Department to aid in the financing of capital/operating assistance projects pursuant to Section 5311 of the Federal Transit Act (FTA C 9040.1F and FTA C 9050.1) as amended.

That Executive Director or Program Manager is authorized to execute and file all certification of assurances, contracts or agreements or any other document require by the Department.

That Executive Director or Program Manager is authorized to provide additional information as the Department may require in connection with the application for the Section 5311 projects.

That Executive Director or Program Manager is authorized to submit and approve request for reimbursement of funds from the Department for the Section 5311 project(s).

Adoption of this Resolution was moved by Director_____, seconded by Director _____, and carried on this 8th day of May 2019 by the following roll call vote:

- AYES:
- NOES:
- ABSENT:

WHEREUPON, THE CHAIRMAN DECLARED THE RESOLUTION ADOPTED, AND SO ORDERED.

ATTEST: Alexis Pedrotti
Secretary

Stacey Mattina
Chair



LAKE COUNTY/CITY AREA PLANNING COUNCIL

Lisa Davey-Bates, Executive Director
www.lakeapc.org

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Final Amended

2019

Lake Transit Authority

&

Lake County/City Area Planning Council

Meeting Schedule

<u>DATE</u>	<u>LOCATION</u>	<u>NOTE:</u>
JANUARY 9	Lakeport	Typically do not meet
FEBRUARY 13	Lower Lake	
MARCH 6	Lakeport	Date change CTC 13 th & 14 th
APRIL 10	Lower Lake	
MAY 8	TBD Lakeport	Lake APC Fieldtrip
JUNE 12	Clearlake	Fieldtrip
JULY 10	Lower Lake	Typically do not meet
AUGUST 7	Lakeport	Date change CTC 14 th & 15 th
SEPTEMBER 11	Clearlake	
OCTOBER 2	TBD	Lake APC Fieldtrip Date change CTC 9 th & 10 th
NOVEMBER 13	Lower Lake	
DECEMBER 11	Lakeport	



LAKE TRANSIT AUTHORITY STAFF REPORT

TITLE: Meetings Attended by LTA Staff

DATE PREPARED: May 1, 2019

MEETING DATE: May 8, 2019

SUBMITTED BY: Lisa Davey-Bates, Executive Director

BACKGROUND:

Since our last Lake Transit Authority (LTA) meeting packet, staff has attended (or will have attended) the following statewide and local meetings on behalf of LTA:

1. LTA Meeting 4/10/19
Lower Lake
(Davey-Bates, Pedrotti, Sookne, Speka)
2. CalACT Legislative Meeting 4/11/19
Teleconference
(Davey-Bates, Sookne)
3. Lake Links Board Meeting 4/17/19
Lakeport
(Davey-Bates, Parker)
4. NEMT Update 4/17/19
Teleconference
(Davey-Bates, Sookne)
5. CalACT Spring Conference 4/23 - 26/19
Coronado
(Davey-Bates, Sookne)

I will provide information to Board members regarding the outcome of any of these meetings as requested.

ACTION REQUIRED: None.

ALTERNATIVES: None identified.

RECOMMENDATION: None. This is for your information only.

**REPORT TO LAKE TRANSIT AUTHORITY BOARD of DIRECTORS
RE: MOBILITY PROGRAMS**

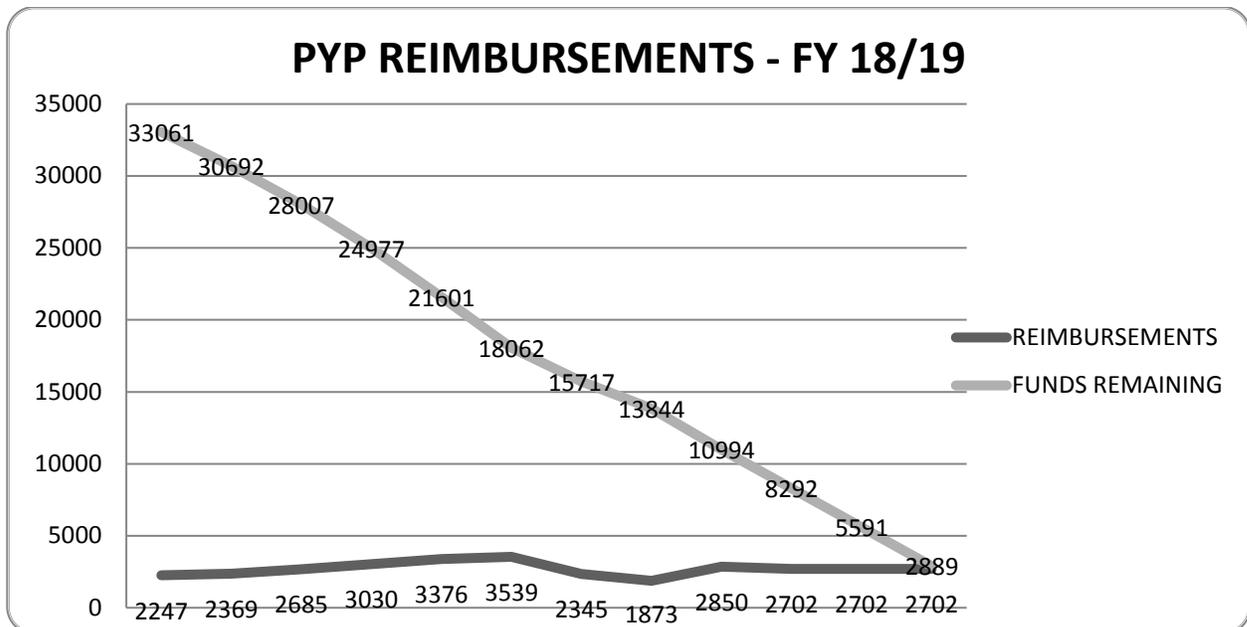
Submitted by Karl E Parker, Coordinator
May 8, 2019

1. PAY-YOUR-PAL RIDE ASSISTANCE PROGRAM:

We now have 90 clients enrolled in the program. 3 new clients have become enrolled in the April, and several applications are now pending. Program utilization is summarized in the chart below, showing data for the most recent months entered (April reports are now being processed), the fiscal year just completed, and the fiscal YTD.

PERIOD	RIDERS	TRIPS	MILEAGE	REIMBURSEMENT
February 2019	31	265	5,938	\$1,873
March 2019	44	347	9,157	\$2,850
Jul 17 – Jun 18 (LTA Fiscal Year)	69	3,353	74,935	\$26,227
Jul 18 –Feb 19 (LTA FY to date)	74	2,992	69,465	\$24,313

The chart below shows the impact of monthly reimbursements (actual for July thru March; projected for April thru June, using an estimate of \$2,702 per month). At this point, it looks like we are on-track with our budget for the fiscal year.



2. 5310 GRANT PROJECTS

a. Out-Of-County Medical Transportation

We continue developing a service plan that will provide NEMT service to Santa Rosa twice per week. We are reviewing the proposed plan with medical providers who are

the source of many of the out-of-county referrals – Lakeview Health Clinic, Sutter Clinic, Lucerne Community Clinic and Adventist Health Clinic. It now looks like a realistic target launch date for the new service is likely to be July 1.

3. OUTREACH

a. **Warming Center** -- Michael Auth, Director

b. **Hope Rising - Health Needs Prioritization: April 14, 2019**

Hope Rising is building a partnership of health systems, county leaders, non-profit organizations and other relevant organizations of Lake County leading a joint effort, to leverage their resources and influence to improve the overall health and wellness of Lake County. Major findings of the County Health Needs Assessment were reported by the consulting firm Conduent Healthy Communities Institute. Of particular interest/relevance in the midst of a LOT of information and data that was presented:

- Primary Data came from:
 - 11 “Key Informant” interviews
 - 5 Focus Groups (33 participants, total)
 - Community Surveys (708 responses)
- Transportation did not appear to be a major barrier to healthcare. Lack of transportation was reported by only 1.8 percent of respondents.
- Specific barriers mentioned:
 - “Lack of specialists & Appointment availability in the County requires travel to out-of-county providers.”
 - “When people have no transportation and need to go two counties away for appointments, they stay undiagnosed/untreated.”
- On a Ranking Scale of 0 to 3, in which the highest ranking (Prevention and Safety) scored 2.47 and the lowest score (Other Chronic Diseases) was 0.80, Transportation scored 1.71 “Access to Health Services” (which surely must have some relationship to transportation) ranked 1.79

I gave an impassioned mini-speech about the perspective I’ve gained through my work as Mobility Programs Coordinator:

- Due to the challenges faced by some of the most vulnerable members of our community (and therefore the “target population” dragging down Lake County’s health metrics, the likelihood is that a small percentage of them were represented in the data gathering.
- Do the math – 1.8% of the County population (64,562) = 1,162 people for whom transportation issues are likely to be a significant barrier to healthcare
- Access to healthcare = Better healthcare outcomes. Transportation is a critical variable!