



Lake Transit Authority

Lisa Davey-Bates, Executive Director

Administration
525 South Main Street, Ste. G
Ukiah, CA 95482
(707) 263-7868

Operations
P.O. Box 698
Lower Lake, CA 95457
(707) 994-3384

DATE: November 8, 2023
TIME: 9:30 a.m. (or once the Lake Area Planning Council Meeting Adjourns)
PLACE: Lake Transit Authority
9240 Highway 53
Lakeport, California

Audioconference

Dial-in number: 1 (669) 900-6833 / Meeting ID: 872 7595 4902# Passcode: 234363

***Zoom link provided to the public by request.**

Public comments will be accepted in person and through teleconference during the meeting on any agenda item when public comment is invited by the Chair.

1. Call Meeting to Order
2. Roll Call

PUBLIC EXPRESSION

3. Public input on any unmet transit need or any other item within the jurisdiction of this agency, but which is not otherwise on the agenda

CONSENT CALENDAR

4. Approval of Minutes of the September 13, 2023 Meeting
Review and proposed approval

REGULAR CALENDAR

5. 2023/24 First Quarter Statistics and Financial Status Report
Review and proposed approval

REPORTS

6. LTA Program Manager's Report
7. Paratransit Services' Report
8. Lake Links Update
9. Announcements

ADJOURN

PUBLIC EXPRESSION

Any member of the public may speak on any agenda item when recognized by the Chair for a time period, not to exceed 3 minutes per person and not more than 10 minutes per subject, prior to the Public Agency taking action on that agenda item.

AMERICANS WITH DISABILITIES ACT (ADA) REQUESTS

To request disability-related modifications or accommodations for accessible locations or meeting materials in alternative formats (as allowed under Section 12132 of the ADA) please contact the Lake Transit Authority Administrative office at (707) 263-7868, at least 72 hours before the meeting.

ADDITIONS TO AGENDA

The Brown Act, Section 54954.2, states that the Board may take action on off-agenda items when:

- a) a majority vote determines that an “emergency situation” exists as defined in Section 54956.5, **or**
- b) a two-thirds vote of the body, or a unanimous vote of those present, determines that there is a need to take immediate action and the need for action arose after the agenda was legally posted, **or**
- c) the item was continued from a prior, legally posted meeting not more than five calendar days before this meeting.

CLOSED SESSION

If agendized, Lake Transit Authority may adjourn to a closed session to consider litigation or personnel matters (i.e., contractor agreements). Discussion of litigation or pending litigation may be held in closed session by authority of Govt. Code Section 54956.9; discussion of personnel matters by authority of Govt. Code Section 54957.

POSTED: November 3, 2023



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LAKE TRANSIT AUTHORITY

(DRAFT) MEETING MINUTES

Wednesday, September 13, 2023

Location: Clearlake Senior Center - (Auxiliary Room)
3245 Bowers Road
Clearlake, California & Zoom

Present

Bruno Sabatier, Supervisor, County of Lake
Moke Simon, Supervisor, County of Lake
Stacey Mattina, City Council Member, City of Lakeport
Russ Cremer, City Council, City of Clearlake
Russell Perdock, Council Member, City of Clearlake
Chuck Leonard, Member at Large

Absent

Kenneth Parlet, Council Member, City of Lakeport

Also Present

Lisa Davey-Bates, Executive Director – Lake Transit Authority
Alexis Pedrotti, Project Manager – Lake Transit Authority
James Sookne, Program Manager – Lake Transit Authority
Charlene Parker, Admin. Staff – Lake Transit Authority
Jesus Rodriguez, Admin. Staff – Lake Transit Authority
Nephele Barrett, Planning Staff – Lake APC
John Speka, Senior Transportation Planner – Lake APC
Michael Villa, Planning Staff – Lake APC
Johnnie Lindsey, Project Manager – Paratransit Services
Laurie Fisher, Mobility Programs Manager – Lake Links
Phil Dow – Public
Renata Appel – Lake County Record-Bee

Attending via Zoom

Christie Scheffer - Paratransit Services

1. Call Meeting to Order

Chair Mattina called the meeting to order at 10:24 a.m.

2. Roll Call

Charlene Parker called roll. Members present: Sabatier, Simon, Perdock, Cremer, Mattina, Leonard

PUBLIC EXPRESSION

3. Public input on any unmet transit needs or any other item within the jurisdiction of this agency, but which is not otherwise on the agenda

Chair Mattina requested Public Comments.

A member of the public, Renata Appel, introduced herself, as a journalist, to cover the meeting. She addressed a personal concern regarding public transportation in Clearlake. She emphasized the lack of reliable ride-sharing services like Uber or Lyft in the area, explaining that this makes public transportation crucial for her and others. Renata raised a specific issue related to the inconsistency between the bus schedules displayed on Google Maps and the actual timings, causing her to miss buses on multiple occasions. She compared her experiences in Clearlake to those in larger cities like Los Angeles and São Paulo, where public transportation information was more reliable.

James Sookne responded by explaining the technical aspects of how transit information is uploaded to Google Maps. He clarified that while the information is generally accurate, it may not reflect real-time changes due to a delay in data export. Therefore, he advised against solely relying on Google Maps for real-time updates. He recommended calling the dispatch office for the most current bus locations and schedule information.

CONSENT CALENDAR

4. Approval of Minutes of the June 7, 2023, meeting (Draft)

Director Cremer made a motion to approve the Consent Calendar. The motion was seconded by Director Perdock and carried unanimously.

REPORTS

5. LTA Program Manager's Report

James reported on a planning meeting held with Paratransit Services staff that one of the key issues was the current driver shortage affecting operations. Paratransit Services staff indicated that there were prospective drivers awaiting training, but the management team was constrained as they were covering routes. To address this, temporary service reductions were implemented. This allowed management time to focus on training new drivers. Since the implementation of these reductions, several drivers have made significant progress in their training programs, with some nearing completion and others scheduled for potential interviews.

While these changes have been generally effective in resolving the staffing issue, LTA staff has received a few complaints, primarily concerning the short notice given for these service changes. The team acknowledged the short notice but deemed it necessary to prevent further delays among drivers waiting for training.

Caltrans submitted a Clean California Transit Project Proposal to enhance various bus stops on SR 20. The proposed improvements include art installations, decorative facilities, and native landscaping. Among the project's proposed additions were bike racks and shelters, with award announcements expected soon, and project completion by September 2024.

Lastly, the staff had submitted a 5310 grant application for continued funding of the Non-Emergency Medical Transportation (NEMT) program. This program includes NEMT trips provided by LTA and by volunteer drivers through the Pay-Your-Pal and Ride Links programs administered by Lake Links. The grant application included a provision for micro-transit software to offer more flexible transportation options in the cities of Clearlake and Lakeport. The total grant amount applied for is \$588,430, with a decision expected by the end of the year.

6. Paratransit Services' Report

Christy Scheffer presented an update on the current training and recruitment efforts. She emphasized the dire situation the company had been facing, noting that service reduction was always a last resort. The challenges had reached a point where all supervisors were driving and servicing routes, hindering progress in recruiting and training new drivers. Currently, two individuals were set to test for their CDL in the next five days, with three more in training expected to test by the end of the month. Interviews were being conducted daily, and a new training class of at least five individuals was set to begin the following Monday. Regional resources were also being brought in to support training efforts.

Johnnie Lindsey added to the report by discussing ridership trends and incidents involving law enforcement. Ridership had been increasing compared to the previous year, particularly on Saturdays. July had been a busy month in terms of incidents, with a few calls involving law enforcement and ambulance services, mostly due to heat-related issues. A few complaints had been received, and actions were being taken to address them, including driver counseling. She also mentioned that Paratransit had taken over the processes for scheduling rides, while Lake Links continued to handle the eligibility process. She mentioned that they were on track with maintenance and repairs, expected to be in good shape by October.

Director Sabatier brought up the idea of coordinating with the City of Clearlake to provide bus access to a summer concert series. Johnnie noted that this could be a way to boost ridership, especially since numbers had not returned to pre-COVID levels.

7. Lake Links Update

Laurie Fisher reported an update on Pay-Your-Pal and mentioned data for July showed a slight decline in ridership, with 69 riders compared to 75 in June. The total reimbursement paid out also dropped to \$5,253 from around \$6,500 the previous month. Laurie speculated that the decline could be due to renewed COVID-19 concerns or some isolated incidents where program rules were not followed. She acknowledged that they hadn't compared these numbers with last year's data but noted that the program's popularity seemed to be waning recently.

Laurie explained that the Ride Links program was in the recruitment phase, with six new drivers already signed up. Last week, five new riders enrolled, and planned to roll out the program slowly to avoid overwhelming the volunteer drivers. Lake Links is hosting a no-cost training session for volunteer drivers on September 15th.

On the operational side, Laurie shared that Lake Links recently switched from the TripTrack software to a new program called Assisted Rides. The transition has already resulted in significant time savings, cutting a week's worth of staff time from the reimbursement processing task. The saved time will be redirected toward growing the programs.

Lake Links also applied for 5310 grants for the years 2025-2027. Laurie happily reported that their applications were accepted and have moved on to the next stage. Lastly, she announced that Lake Links' new brochures were available, and their new website was up and running.

8. Announcements

Director Sabatier raised the question about who should be contacted for various issues related to bus services or infrastructure problems. He wondered if reaching out directly to James was the correct course of action, or if they should be routing these issues through Lisa and other channels. It was clarified that contacting James was indeed appropriate, as he was accustomed to handling most matters that deal with Lake Transit Authority.

ADJOURN

Chair Mattina adjourned the Lake Transit Authority meeting at 10:59 AM.

Respectfully Submitted,

DRAFT

Jesus Rodriguez-Garcia, Administrative Assistant



Lake Transit Authority
2023/24
1st Quarter Report

Executive Summary
Operating Statistics Summary
Financial Status Report

Lake Transit Authority

2023/24 First Quarter Report

Executive Summary

Introduction

The first quarter of fiscal year 23/24 continued the upward trend from the previous year. Ridership was up across all routes except for Route 12, which was to be expected since it was suspended in late July. More importantly, passengers per hour increased this quarter, showing that the transit system was operating more efficiently than this time last year.

In late August, LTA and Paratransit Services (PS) staff had a planning meeting where the driver shortage was discussed. At the time, Paratransit Services had hired the drivers but were unable to get them fully trained due to the management team covering routes to ensure service could run. PS staff proposed a temporary service reduction, beginning September 5, of approximately 10.5 percent, that would provide them with the necessary time to get the new drivers trained. Despite the reduction in service, year-over-year fixed-route ridership and passengers per hour for the month of September increased approximately 26.6 percent and 45.9 percent, respectively.

System Performance Indicators

The bar charts on pages 3-6 illustrate system performance during the first quarter of 2023/24. System ridership was up approximately 35 percent to 58,114 passengers. Vehicle Revenue Hours increased 8 percent for the first quarter of the year. The Passengers Per Hour graph on page 4 shows that productivity increased approximately 25 percent compared to the first quarter of last year, at 5.90 passengers per hour. This doesn't come as a surprise since the increase in ridership outpaced the increase in revenue hours during the first quarter. The table below compares these three metrics from the first quarter of FY 2023/24 to the three previous first quarters to show how the system has recovered from the pandemic.

	System Ridership	Vehicle Revenue Hours	Passengers Per Hour
20/21	-64.3%	-32.8%	-47.0%
21/22	26.6%	22.3%	3.7%
22/23	12.4%	14.8%	-2.1%
23/24	35.4%	8.0%	25.3%

The System Cost per Vehicle Revenue Hour increased from \$92.44 in 2022/23 to \$96.32 in 2023/24. As shown on page 5, the Cost Per Passenger decreased 16.9 percent, to \$16.31 for the first quarter of 2023/24. The Average Fare Per Passenger for 2023/24 decreased approximately 22 percent to \$1.21 this quarter. The decrease in fare per passenger can be attributed to the \$1.00 fare promotion that is currently running as part of the contactless fare payment system.

In addition to an increased cost per vehicle revenue hour, the total operating cost for the first quarter of 2023/24 increased approximately 12 percent compared to 2022/23. This is due to an increase in the operations contractor rates and increases in facility and fleet maintenance costs. Per the

agreement between LTA and our operations contractor, the hourly and fixed-monthly rates increased 6.5 percent on July 1, 2023.

Route Performance

The graph on page 20 illustrates the ridership results by route. Almost all routes saw significant increases in year-over-year ridership during the first quarter, ranging from 10.7 to 114.4 percent. The one exception was Route 12, which experienced a significant decrease in ridership due to a suspension of service. Dial-a-Ride service was mixed, with service in Lakeport experiencing a decline of approximately 25 percent, while Clearlake saw an increase of 33 percent.

The graphs on pages 21 and 22 illustrate the service hours by route and passengers per hour by route respectively. Every route aside from Route 12 saw increases in revenue hours for the first quarter of 23/24, ranging from 1.1 to 34.6 percent. Revenue hours on Route 12 were reduced by almost 82 percent due to a suspension of service. Almost all routes experienced an increase in passengers per hour; the lone outlier, which experienced a decrease of 1.1 percent. Despite the significant reduction in passengers and revenue hours on Route 12, passengers per hour increased approximately 40.5 percent, showing that the route was quite productive during the limited time it was in service. Passengers per hour for Dial-a-Ride in both cities decreased, continuing the trend from the last few years.

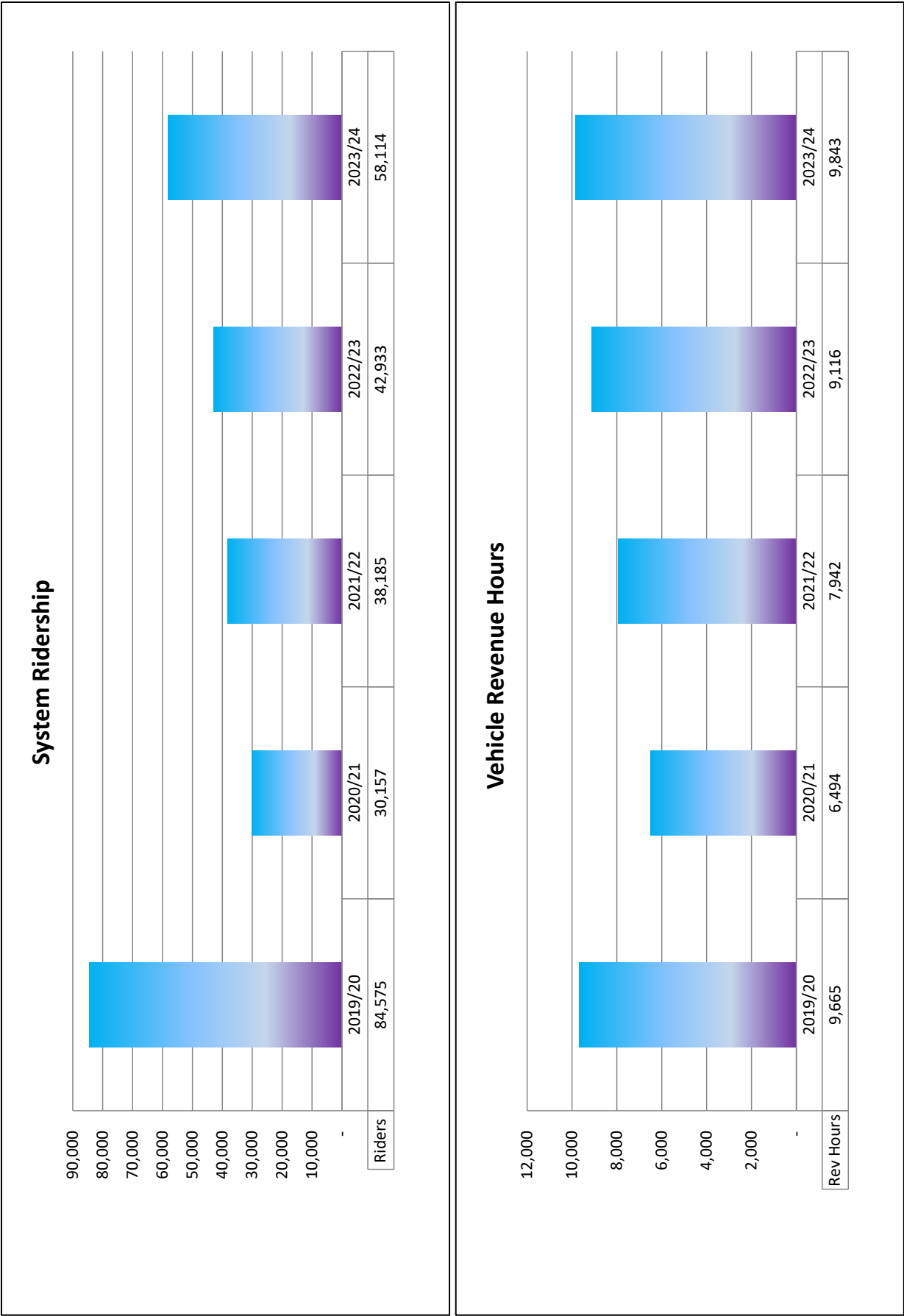
Financial Summary

The last two pages of this report are the Financial Summary, which provides line-item level unaudited results for the first quarter of FY 2023/24. Passenger fare revenues are up approximately 3.6 percent. The cost of the operations contract is up approximately 10.9 percent, which is to be expected given the increase in contractor rates and revenue hours. On the bright side, even though revenue miles increased approximately 6.5 percent when compared to the first quarter of FY 22/23, the cost of fuel decreased by roughly 1.9 percent.

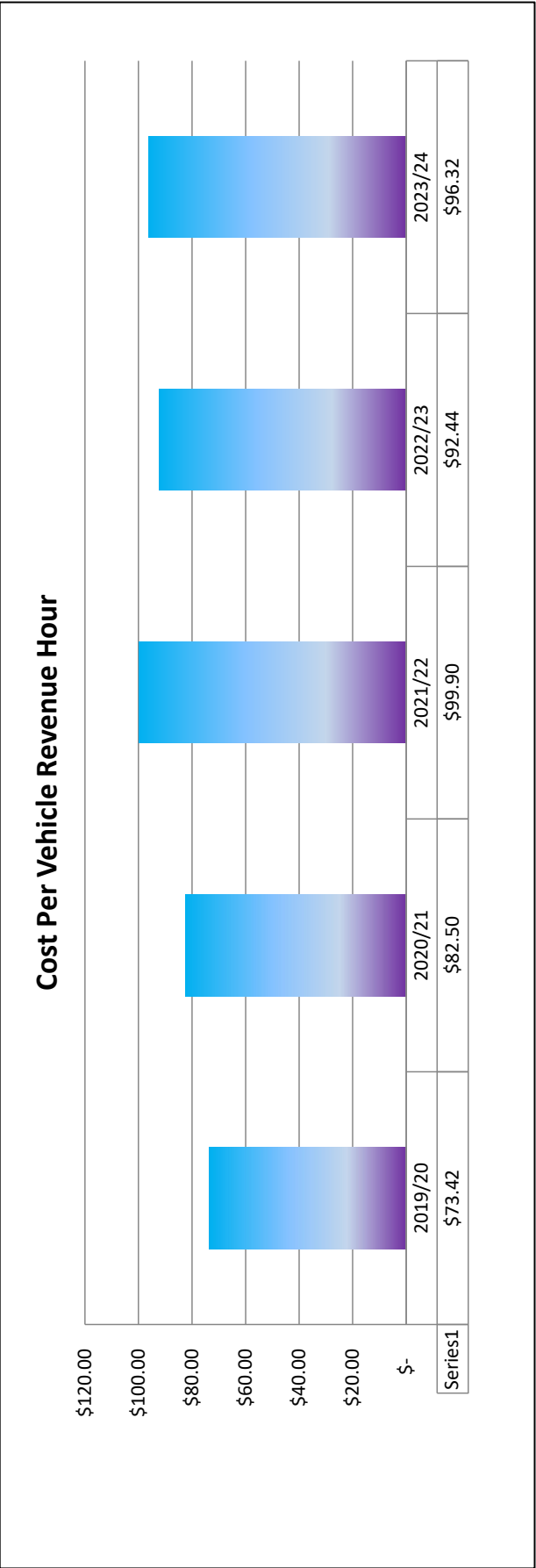
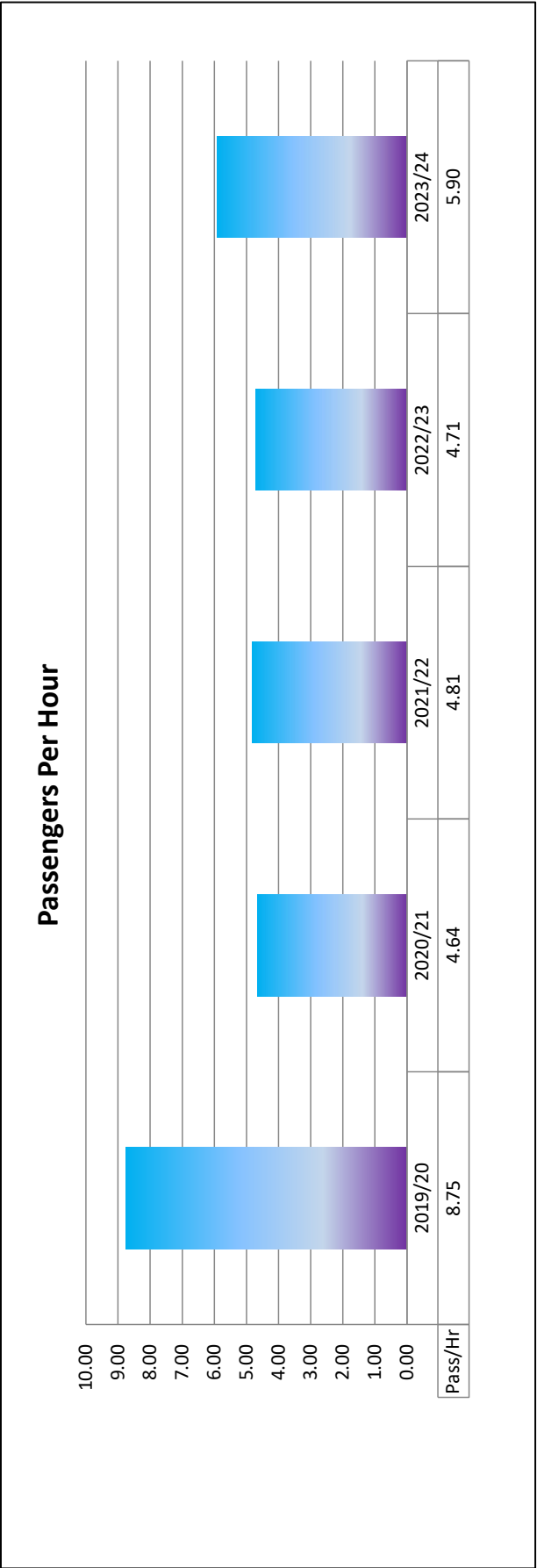
Lake Transit Authority

2022/23

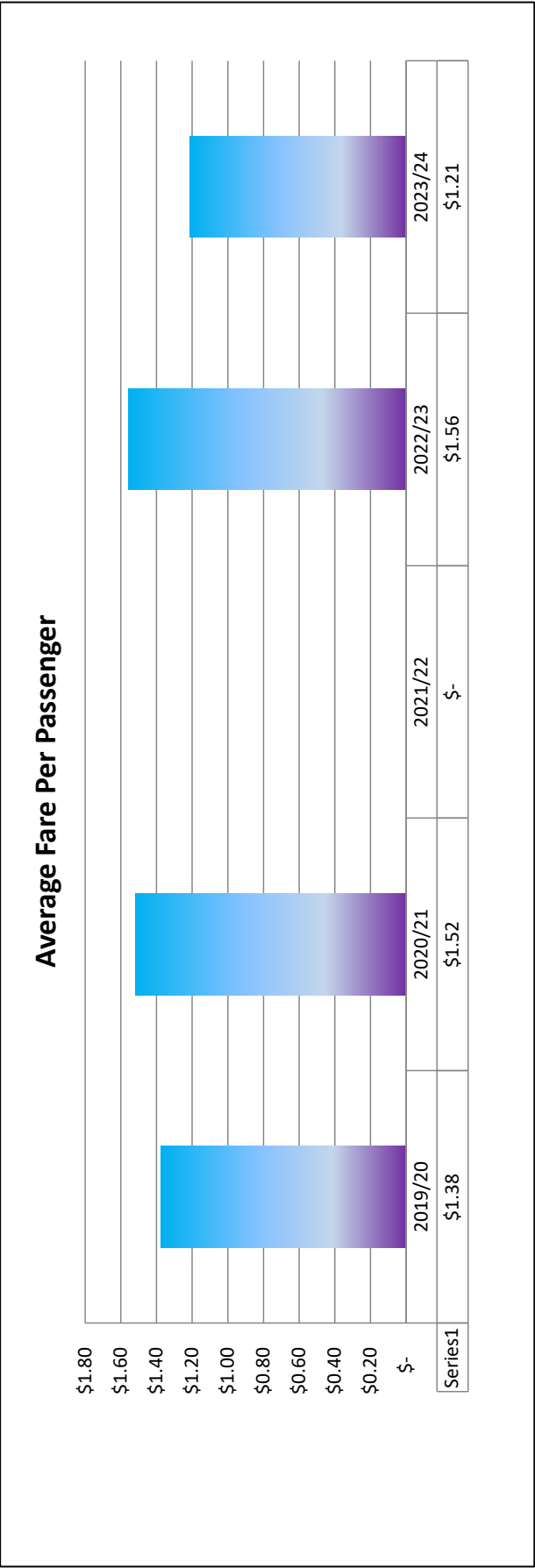
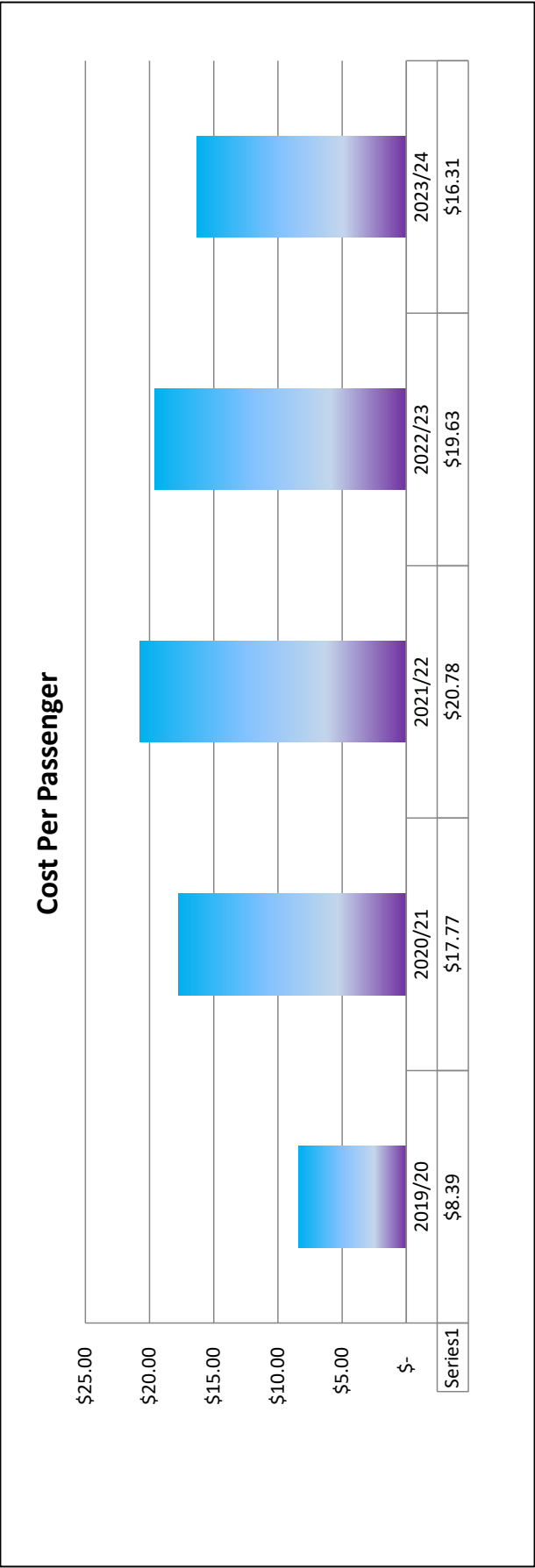
System Performance Comparison



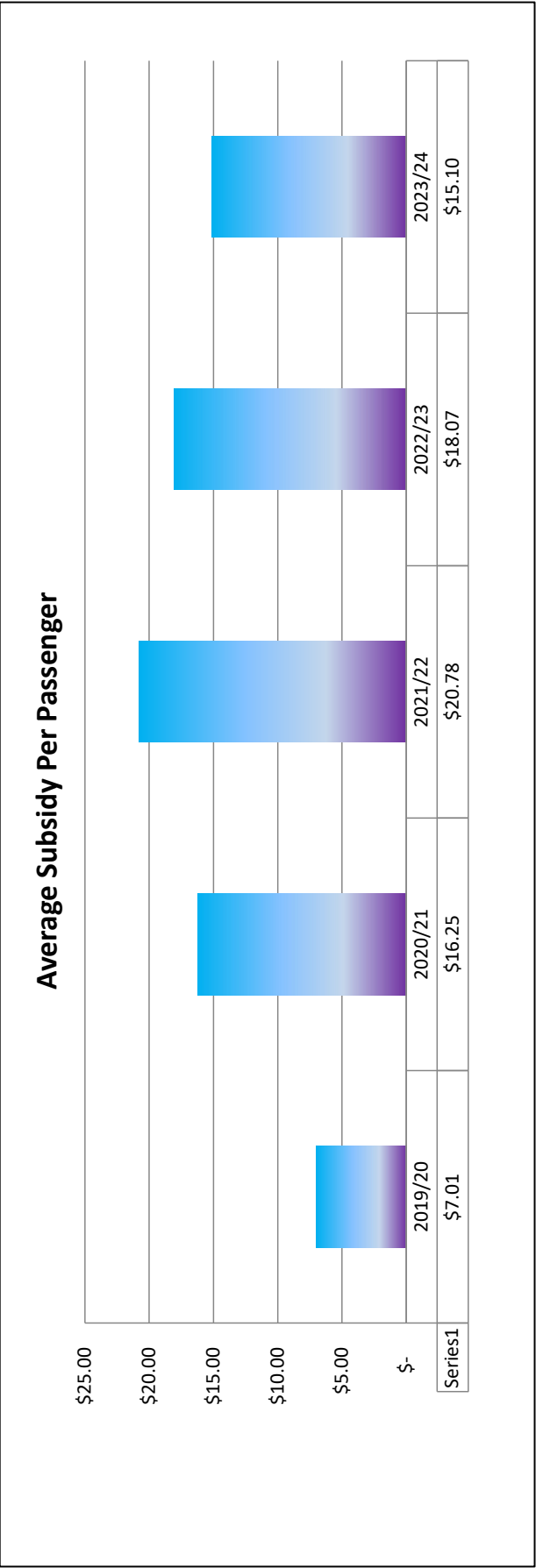
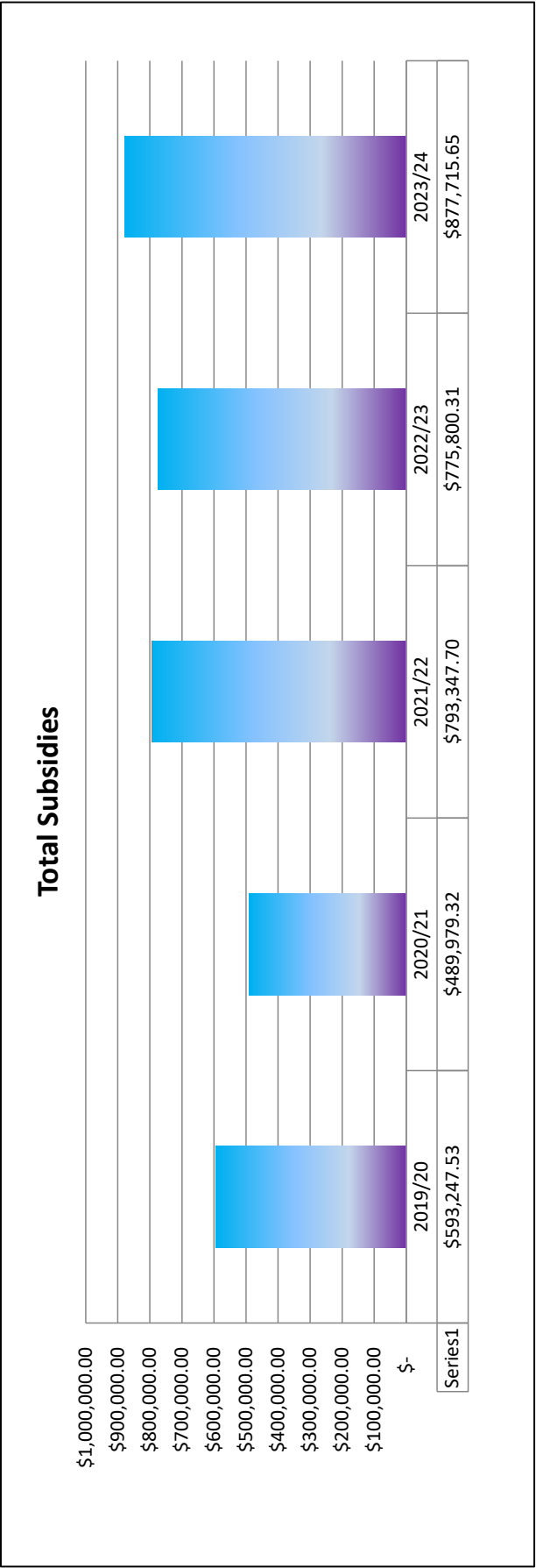
Lake Transit Authority 2022/23 System Performance Comparison



Lake Transit Authority
2022/23
System Performance Comparison



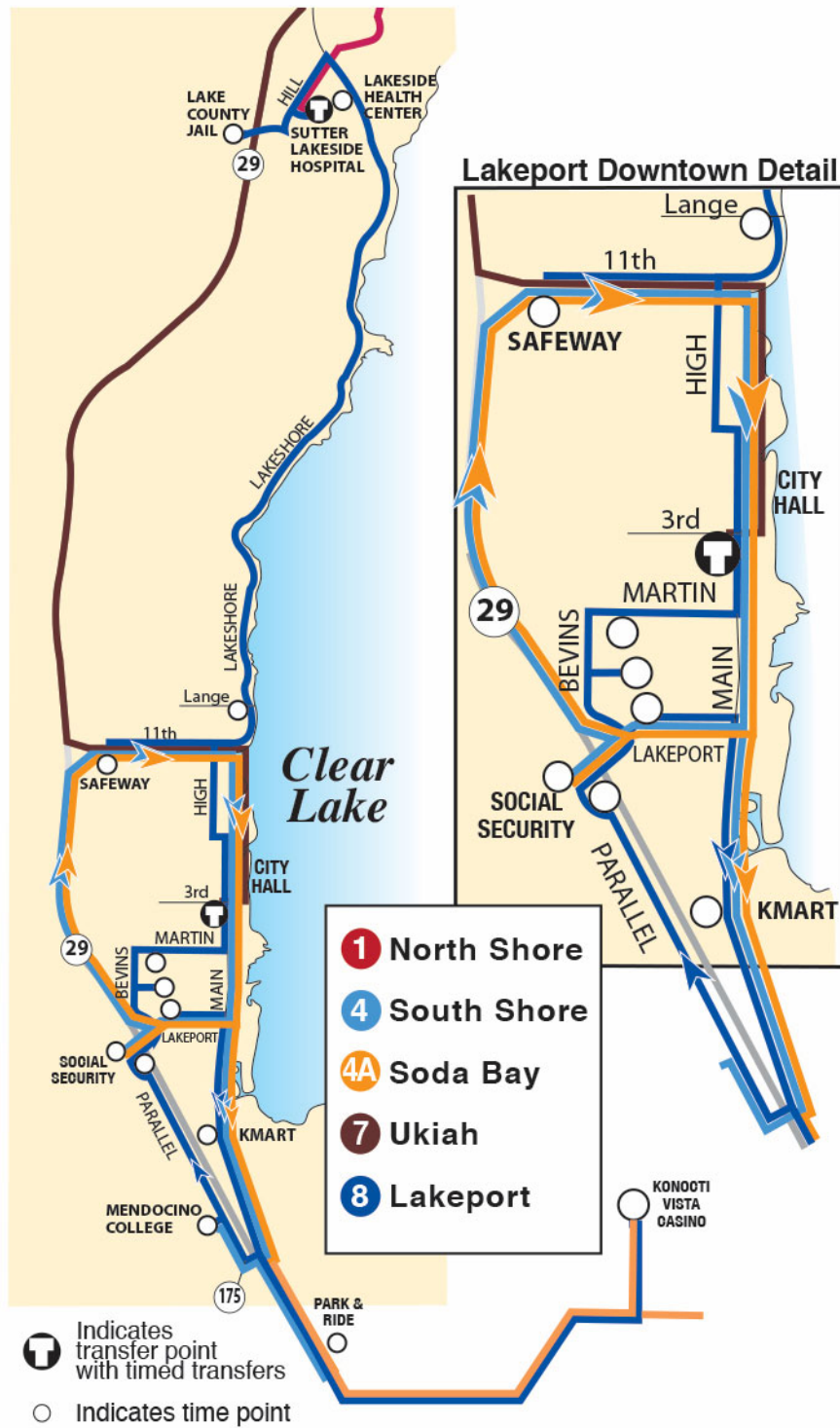
Lake Transit Authority
2022/23
System Performance Comparison



System Map



Lakeport Connections



Clearlake Connections



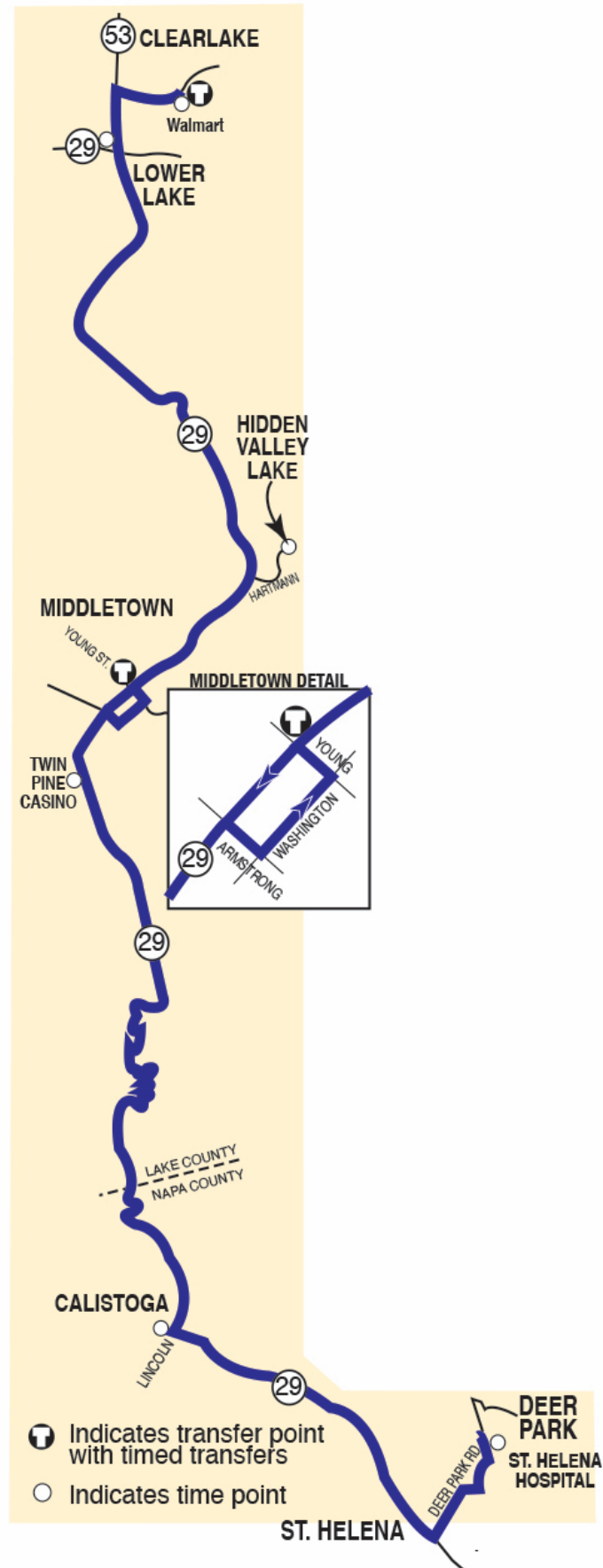
Route 1



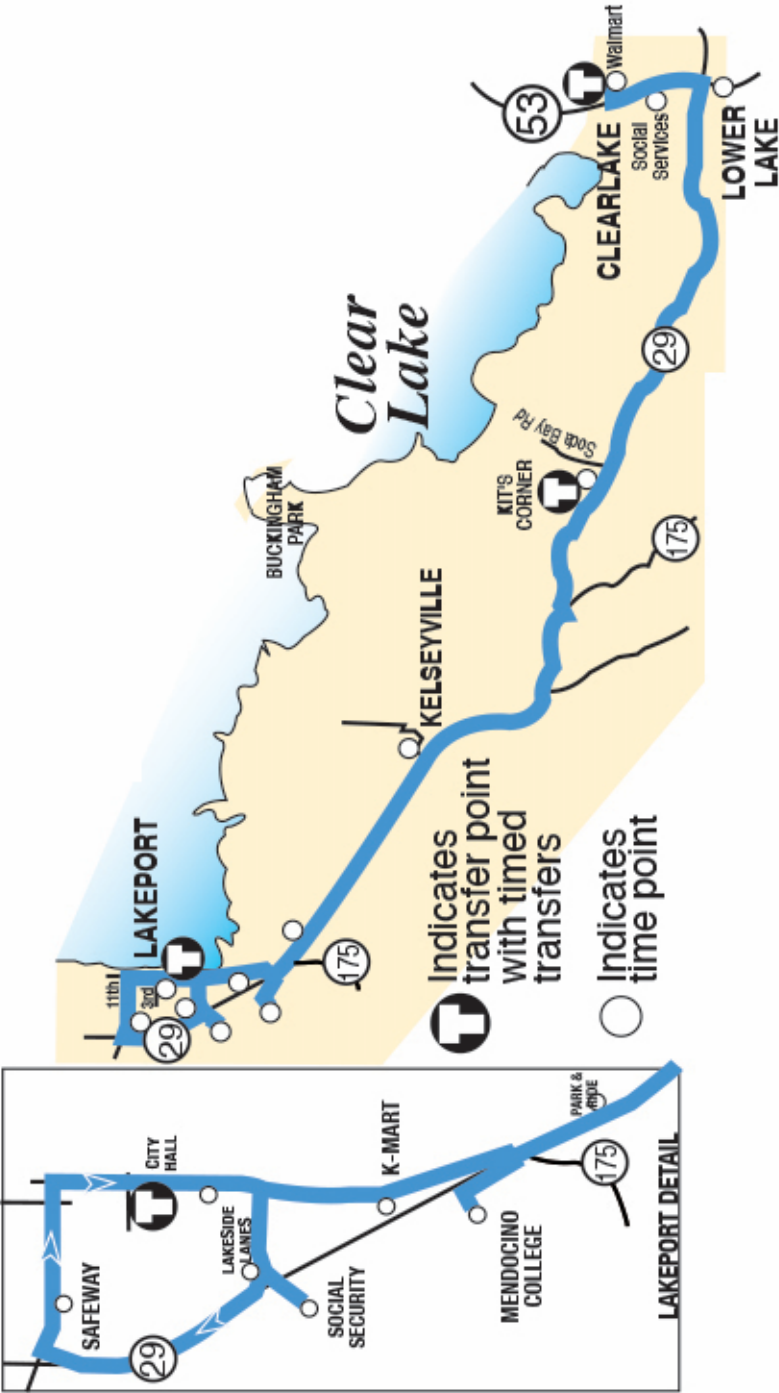
Route 2



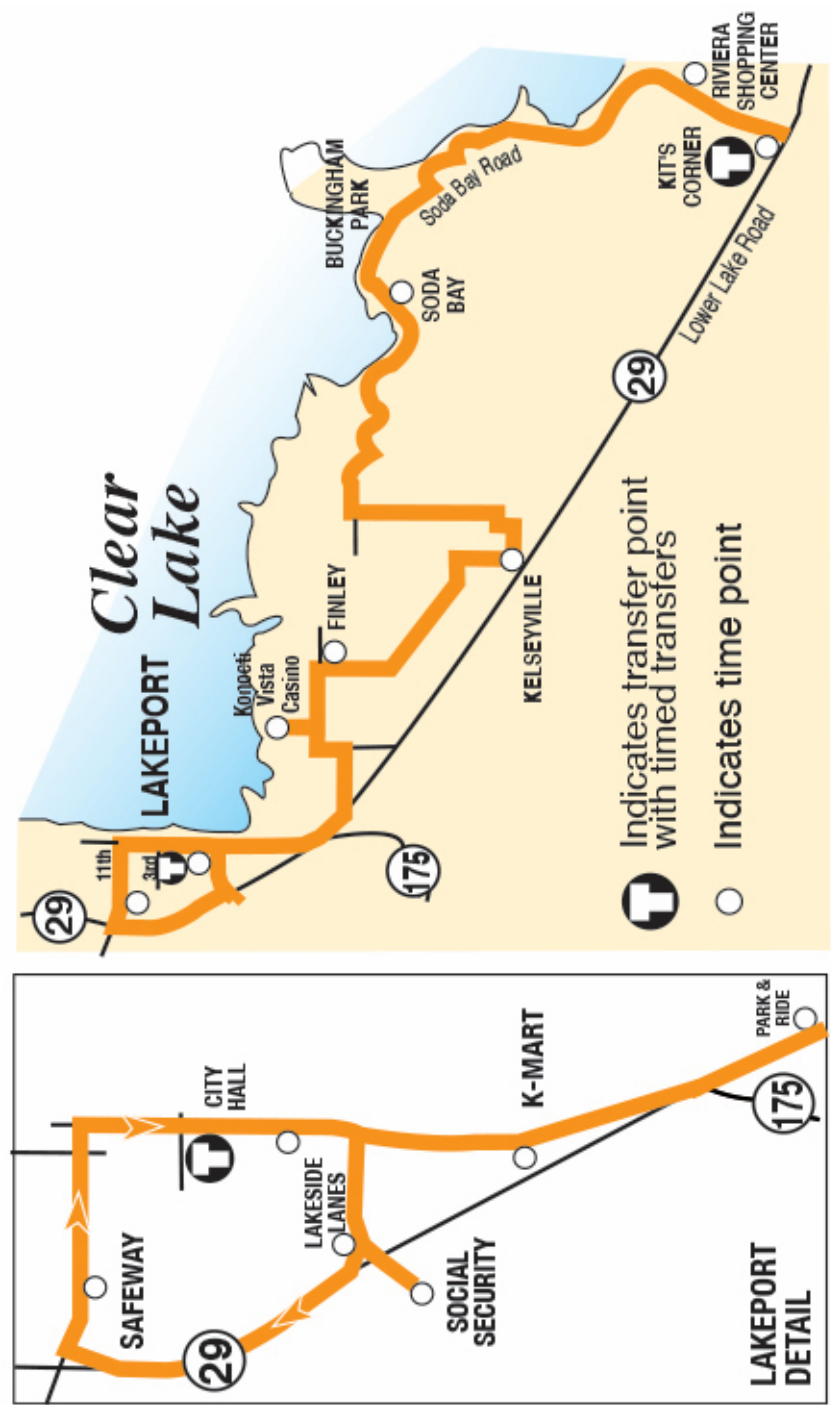
Route 3



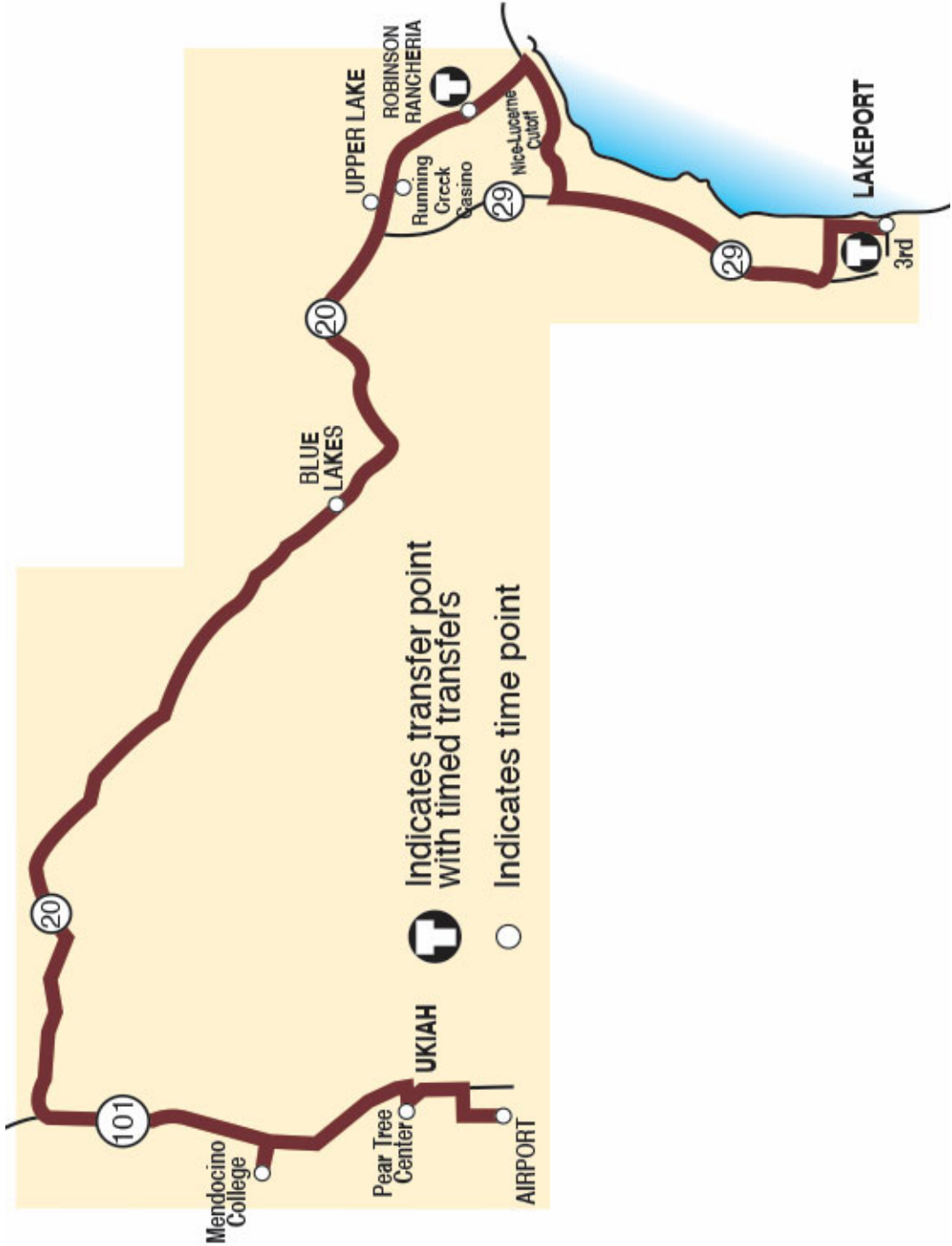
Route 4



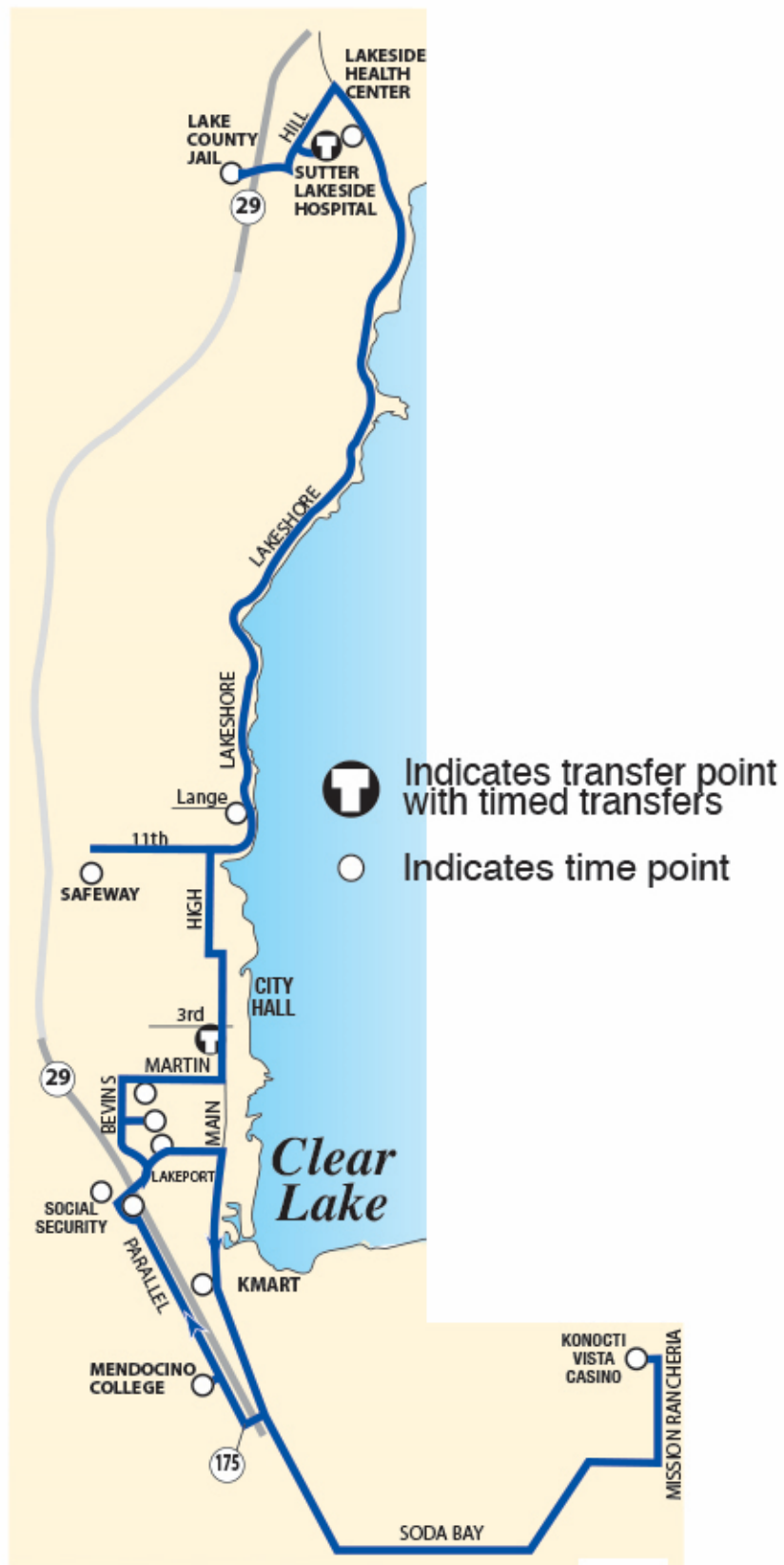
Route 4A



Route 7



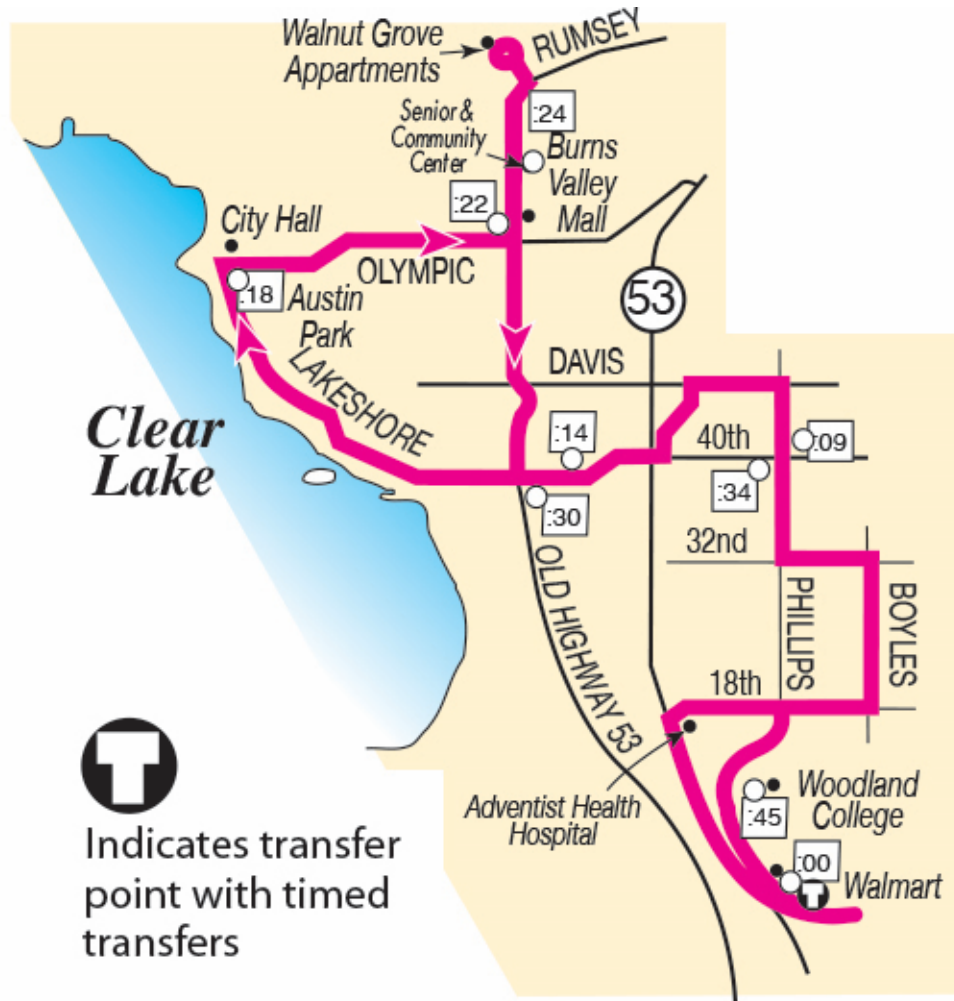
Route 8



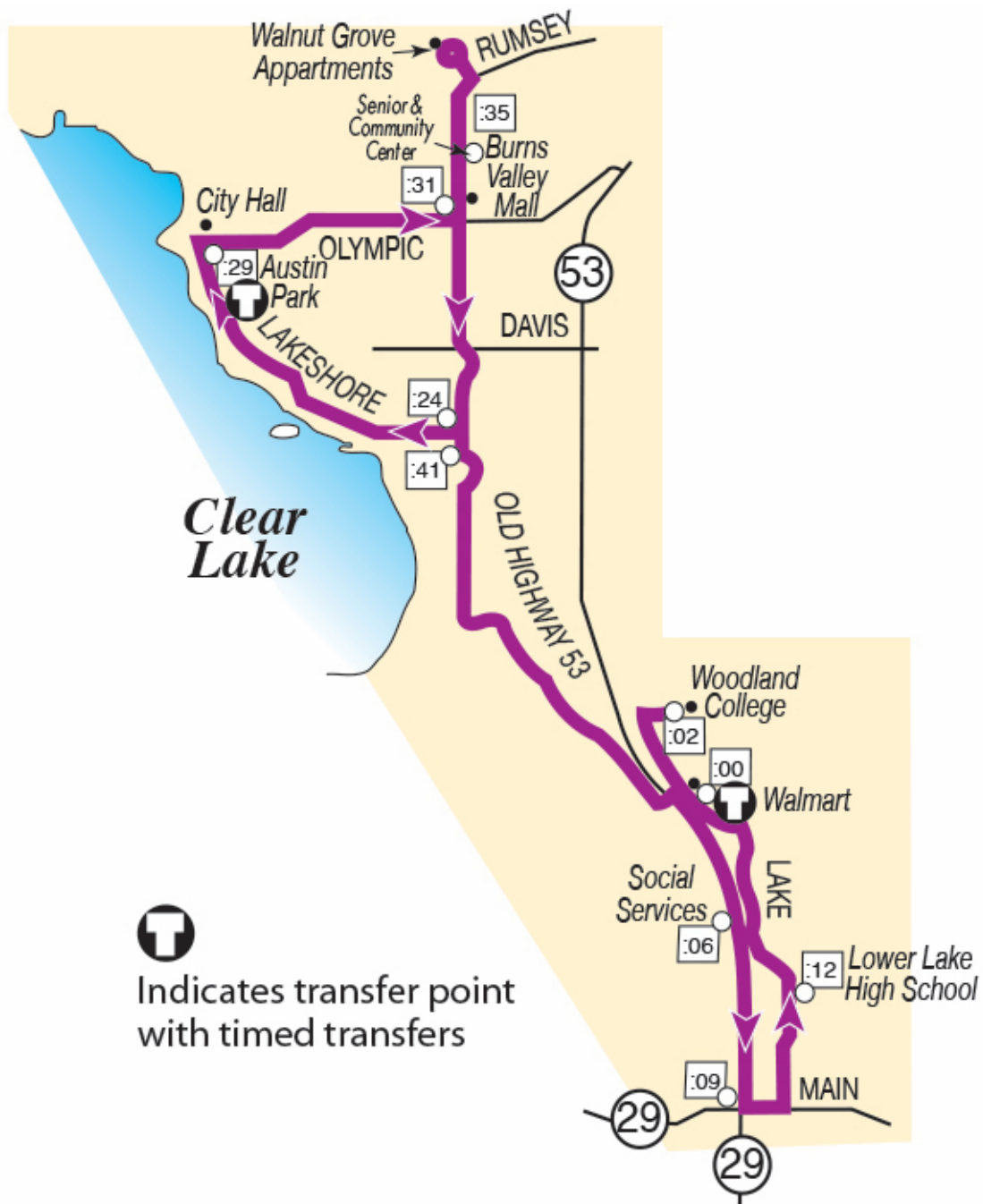
Route 10



Route 11

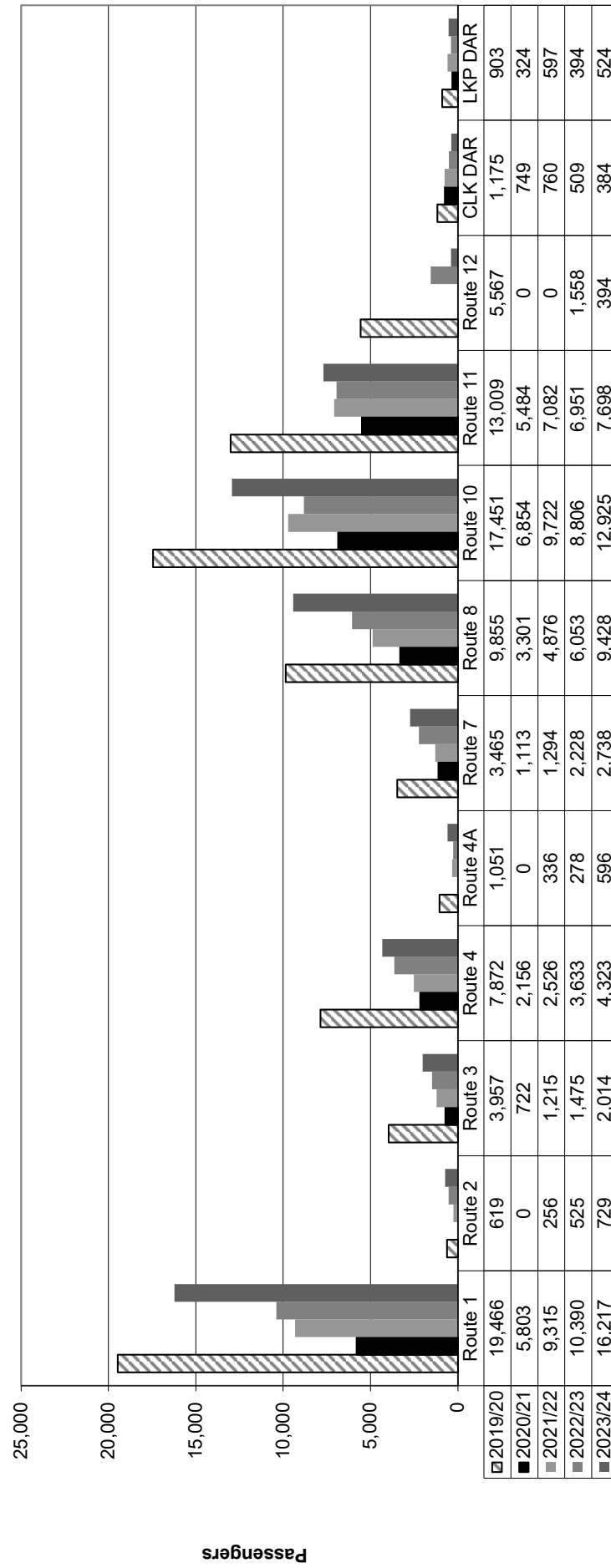


Route 12



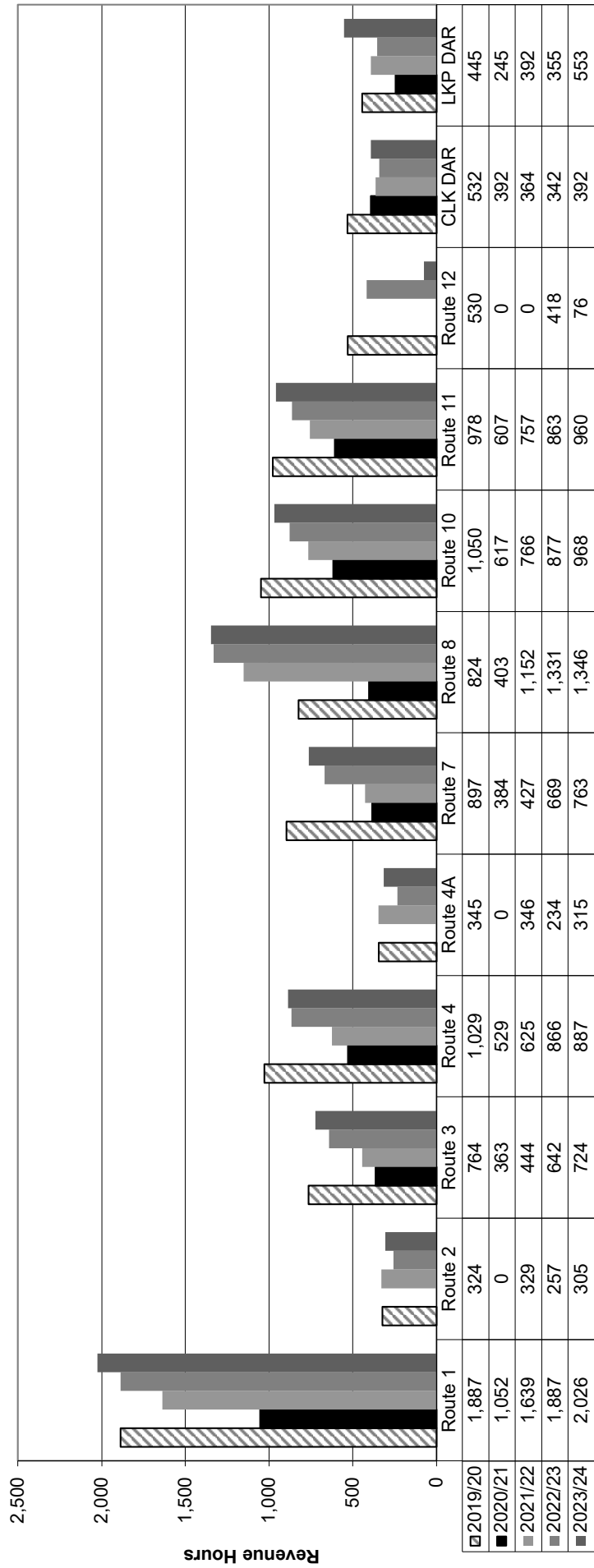
Lake Transit Authority
2023/24 First Quarter
Performance Report

1st Quarter - Comparison of Ridership By Route



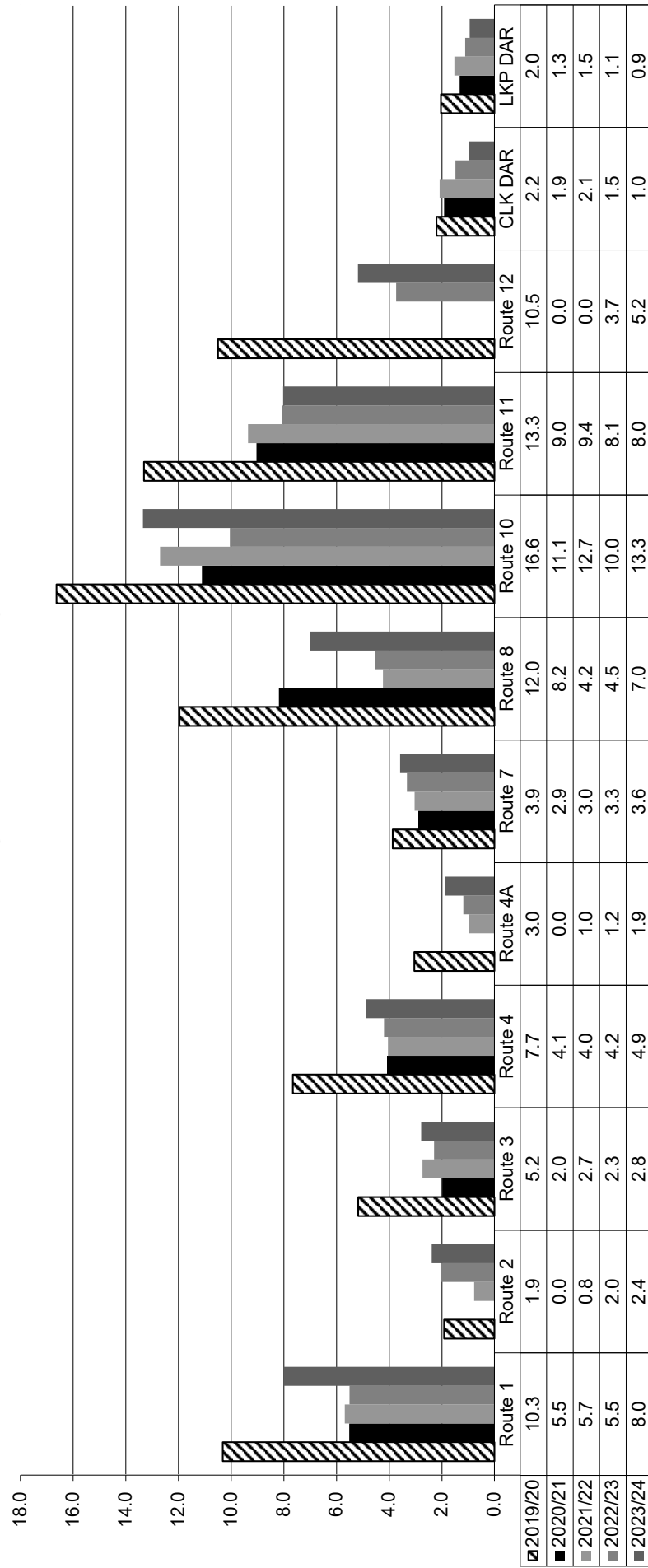
Lake Transit Authority
2023/24 First Quarter
Performance Report

1st Quarter - Comparison of Revenue Hours By Route



Lake Transit Authority
2023/24 First Quarter
Performance Report

1st Quarter - Comparison of Passengers Per Vehicle Hour By Route



LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

System Total	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	2168	2358	2419	6945
Local Senior Fare - \$0.75	1178	1273	1079	3530
Local ADA Fare - \$0.75	188	249	194	631
Regional Fare - \$2.25	895	1047	989	2931
Out of Co. (Mendocino/ Napa) - \$5.00	353	349	297	999
Flex Stop for ADA/Senior Local \$0.75	1	0	2	3
Flex Stop for ADA/Sr. Regional \$1.25	0	0	3	3
DAR GP 1-day Advance Reserv. \$5.	0	0	0	0
DAR GP Same Day \$10.00	0	0	0	0
DAR Senior 1-day Adv. Reserv - \$2.50	32	30	20	82
DAR Senior Same Day - \$3.00	0	0	0	0
DAR Disabled 1-day Adv Reserv \$2.50	54	72	70	196
DAR Disabled Same Day - \$3.00	0	2	0	2
Tap to Pay (\$1.00)	406	671	703	1780
Free College Fare	450	736	1022	2208
Free/Other	375	503	415	1293
Base Fare Ticket Regional	139	181	141	461
Base Fare Ticket Local	441	516	663	1620
Punch Pass	3509	3781	4054	11344
Monthly Pass	2804	3789	2772	9365
Weekly Pass	70	153	108	331
Summer Cruisin' Youth Pass	1072	1728	360	3160
Transfer - Lake Transit	3270	4004	3856	11130
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	35	38	27	100
TOTAL PASSENGERS	17,440	21,480	19,194	58,114
Bicycles	470	568	391	1429
Extended Stops	0	0	0	0
Wheelchairs	622	663	691	1976
CASH - CALCULATED TOTAL	\$ 8,033.50	\$ 8,954.00	\$ 8,446.25	\$ 25,433.75
Scheduled Hours	4063.15	3785.81	3360.14	11209.1
Actual Revenue Hours	3248.61	3621.84	2972.94	9843.39
Other Vehicle Hours	343.51	407.33	442.95	1193.79
TOTAL VEHICLE HOURS	3592.12	4029.17	3415.89	11037.18
PASSENGERS PER REV. HOUR	5.37	5.93	6.46	5.90
Scheduled Miles	63390	69579	62167	195136
Actual Revenue Miles	70989	79846	63961	214796
Other Vehicle Miles	4741	5466	4480	14687
TOTAL VEHICLE MILES	75,730	85,312	68,441	229,483
Miles Per Passenger Boarding	4.07	3.72	3.33	3.70

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Route System Total	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	2168	2358	2419	6945
Local Senior Fare - \$0.75	1178	1273	1079	3530
Local ADA Fare - \$0.75	188	249	194	631
Regional Fare - \$2.25	895	1047	989	2931
Out of Co. (Mendocino/ Napa) - \$5.00	353	349	297	999
Flex Stop for ADA/Senior Local \$0.75	1	0	2	3
Flex Stop for ADA/Sr. Regional \$1.25	0	0	3	3
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	406	671	703	1780
Free College Fare	450	736	1022	2208
Free/Other	332	437	354	1123
Base Fare Ticket Regional	109	129	129	367
Base Fare Ticket Local	437	516	659	1612
Punch Pass	3332	3621	3896	10849
Monthly Pass	2804	3789	2772	9365
Weekly Pass	70	153	108	331
Summer Cruisin' Youth Pass	1072	1728	360	3160
Transfer - Lake Transit	3266	4003	3856	11125
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	35	38	27	100
TOTAL PASSENGERS	17,096	21,097	18,869	57,062
Bicycles	470	568	391	1429
Extended Stops	0	0	0	0
Wheelchairs	431	477	537	1445
CASH - CALCULATED TOTAL	\$ 7,818.50	\$ 8,693.00	\$ 8,221.25	\$ 24,732.75
Scheduled Hours	3301.2	2906.0	2603.0	8810.19
Actual Revenue Hours	2813.9	3062.1	2493.8	8369.82
Other Vehicle Hours	310.3	356.2	399.8	1066.38
TOTAL VEHICLE HOURS	3124.26	3418.34	2893.6	9436.2
PASSENGERS PER REV. HOUR	6.08	6.89	7.57	6.82
Scheduled Miles	63390	69579	62158	195127
Actual Revenue Miles	65632	72881	57888	196401
Other Vehicle Miles	4425	5078	4070	13573
TOTAL VEHICLE MILES	70,057	77,959	61,958	209,974
Miles Per Passenger Boarding	3.84	3.45	3.07	3.44

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Clearlake Routes	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	1133	1212	1348	3693
Local Senior Fare - \$0.75	591	550	561	1702
Local ADA Fare - \$0.75	75	100	62	237
Regional Fare - \$2.25	58	91	80	229
Out of Co. (Mendocino/ Napa) - \$5.00	6	9	3	18
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	78	97	137	312
Free College Fare	116	220	308	644
Free/Other	127	120	148	395
Base Fare Ticket Regional	4	1	1	6
Base Fare Ticket Local	159	142	191	492
Punch Pass	1357	1619	1860	4836
Monthly Pass	691	1035	964	2690
Weekly Pass	9	26	18	53
Summer Cruisin' Youth Pass	525	919	268	1712
Transfer - Lake Transit	1071	1375	1552	3998
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	6,000	7,516	7,501	21,017
Bicycles	78	104	92	274
Extended Stops	0	0	0	0
Wheelchairs	150	146	217	513
CASH - CALCULATED TOTAL	\$ 2,134.75	\$ 2,325.00	\$ 2,450.00	\$ 6,909.75
Scheduled Hours	777.93	652.75	590.04	2020.72
Actual Revenue Hours	699.13	682.81	621.7	2003.64
Other Vehicle Hours	64.35	74.68	71.19	210.22
TOTAL VEHICLE HOURS	763.48	757.49	692.89	2213.86
PASSENGERS PER REV. HOUR	8.58	11.01	12.07	10.49
Scheduled Miles	9338	7926	7191	24455
Actual Revenue Miles	9607	9684	8610	27901
Other Vehicle Miles	632	749	711	2092
TOTAL VEHICLE MILES	10,239	10,433	9,321	29,993
Miles Per Passenger Boarding	1.60	1.29	1.15	1.33

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Dial-A-Ride Services Total	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25				
Local Senior Fare - \$0.75				
Local ADA Fare - \$0.75				
Regional Fare - \$2.25				
Out of Co. (Mendocino/ Napa) - \$5.00				
Flex Stop for ADA/Senior Local \$0.75				
Flex Stop for ADA/Sr. Regional \$1.25				
DAR GP 1-day Advance Reserv. \$5.	0	0	0	0
DAR GP Same Day \$10.00	0	0	0	0
DAR Senior 1-day Adv. Reserv - \$2.50	32	30	20	82
DAR Senior Same Day - \$3.00	0	0	0	0
DAR Disabled 1-day Adv Reserv \$2.50	54	72	70	196
DAR Disabled Same Day - \$3.00	0	2	0	2
Tap to Pay (\$1.00)	0	0	0	0
Free College Fare	0	0	0	0
Free/Other	8	8	10	26
Base Fare Ticket Regional	30	52	12	94
Base Fare Ticket Local	4	0	4	8
Punch Pass	177	160	158	495
Monthly Pass				
Weekly Pass				
Summer Cruisin' Youth Pass				
Transfer - Lake Transit	4	1	0	5
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	309	325	274	908
Bicycles	0	0	0	0
Extended Stops	0	0	0	0
Wheelchairs	191	186	154	531
CASH - CALCULATED TOTAL	\$ 215.00	\$ 261.00	\$ 225.00	\$ 701.00
Scheduled Hours	761.93	879.83	757.15	2398.91
Actual Revenue Hours	307.87	344.55	292.26	944.68
Other Vehicle Hours	33.18	51.11	43.12	127.41
TOTAL VEHICLE HOURS	341.05	395.66	335.38	1072.09
PASSENGERS PER REV. HOUR	1.00	0.94	0.94	0.96
Scheduled Miles	0	0	9	9
Actual Revenue Miles	2283	2522	1861	6666
Other Vehicle Miles	316	388	410	1114
TOTAL VEHICLE MILES	2,599	2,910	2,271	7,780
Miles Per Passenger Boarding	7.39	7.76	6.79	7.34

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Route 1: North Shore Clearlake to Lakeport	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	474	610	590	1674
Local Senior Fare - \$0.75	234	427	283	944
Local ADA Fare - \$0.75	49	93	75	217
Regional Fare - \$2.25	402	555	517	1474
Out of Co. (Mendocino/ Napa) - \$5.00	15	14	14	43
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	165	254	286	705
Free College Fare	121	181	170	472
Free/Other	93	92	92	277
Base Fare Ticket Regional	47	45	58	150
Base Fare Ticket Local	155	201	257	613
Punch Pass	939	982	878	2799
Monthly Pass	960	1235	905	3100
Weekly Pass	3	24	18	45
Summer Cruisin' Youth Pass	200	441	34	675
Transfer - Lake Transit	940	1108	981	3029
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	4,797	6,262	5,158	16,217
Bicycles	185	204	145	534
Extended Stops	0	0	0	0
Wheelchairs	138	151	156	445
CASH - CALCULATED TOTAL	\$ 1,949.25	\$ 2,725.25	\$ 2,525.25	\$ 7,199.75
Scheduled Hours	577.45	658.5	589.2	1825.15
Actual Revenue Hours	654.23	736.74	635.01	2025.98
Other Vehicle Hours	75.97	82.9	68.52	227.39
TOTAL VEHICLE HOURS	730.2	819.64	703.53	2253.37
PASSENGERS PER REV. HOUR	7.33	8.50	8.12	8.00
Scheduled Miles	17542	20002	17831	55375
Actual Revenue Miles	17984	20060	17215	55259
Other Vehicle Miles	992	1358	967	3317
TOTAL VEHICLE MILES	18,976	21,418	18,182	58,576
Miles Per Passenger Boarding	3.75	3.20	3.34	3.41

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Route 2: Highway 175 Kit's Corner to Middletown	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	21	24	14	59
Local Senior Fare - \$0.75	10	9	5	24
Local ADA Fare - \$0.75	0	7	0	7
Regional Fare - \$2.25	15	22	8	45
Out of Co. (Mendocino/ Napa) - \$5.00	3	0	8	11
Flex Stop for ADA/Senior Local \$0.75	1	0	2	3
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	4	19	7	30
Free College Fare	1	14	30	45
Free/Other	4	16	14	34
Base Fare Ticket Regional	0	2	1	3
Base Fare Ticket Local	0	3	0	3
Punch Pass	46	59	34	139
Monthly Pass	9	10	9	28
Weekly Pass	0	0	0	0
Summer Cruisin' Youth Pass	42	37	9	88
Transfer - Lake Transit	72	99	39	210
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	228	321	180	729
Bicycles	23	34	5	62
Extended Stops	0	0	0	0
Wheelchairs	9	5	1	15
CASH - CALCULATED TOTAL	\$ 87.25	\$ 110.50	\$ 87.75	\$ 285.50
	135.4	155.71	135.4	426.51
Actual Revenue Hours	107.75	120.04	77.55	305.34
Other Vehicle Hours	38.32	43.31	28.92	110.55
TOTAL VEHICLE HOURS	146.07	163.35	106.47	415.89
PASSENGERS PER REV. HOUR	2.12	2.67	2.32	2.39
Scheduled Miles	3220	3703	3220	10143
Actual Revenue Miles	2596	2962	1757	7315
Other Vehicle Miles	982	1101	777	2860
TOTAL VEHICLE MILES	3,578	4,063	2,534	10,175
Miles Per Passenger Boarding	11.39	9.23	9.76	10.03

LAKE TRANSIT AUTHORITY
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Route 3: Highway 29 Clearlake to Deer Park	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	6	8	10	24
Local Senior Fare - \$0.75	31	9	22	62
Local ADA Fare - \$0.75	3	2	1	6
Regional Fare - \$2.25	112	67	77	256
Out of Co. (Mendocino/ Napa) - \$5.00	175	132	140	447
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	47	75	65	187
Free College Fare	3	3	13	19
Free/Other	7	6	6	19
Base Fare Ticket Regional	5	17	9	31
Base Fare Ticket Local	2	3	4	9
Punch Pass	50	56	76	182
Monthly Pass	82	89	71	242
Weekly Pass	9	9	21	39
Summer Cruisin' Youth Pass	78	79	0	157
Transfer - Lake Transit	79	81	74	234
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	35	38	27	100
TOTAL PASSENGERS	724	674	616	2,014
Bicycles	32	30	27	89
Extended Stops	0	0	0	0
Wheelchairs	17	13	4	34
CASH - CALCULATED TOTAL	\$ 1,207.00	\$ 904.00	\$ 968.00	\$ 3,079.00
Scheduled Hours	808.45	297.44	266.68	1372.57
Actual Revenue Hours	235.94	258.82	229.2	723.96
Other Vehicle Hours	30.75	32.06	28.31	91.12
TOTAL VEHICLE HOURS	266.69	290.88	257.51	815.08
PASSENGERS PER REV. HOUR	3.07	2.60	2.69	2.78
Scheduled Miles	8297	9470	8382	26149
Actual Revenue Miles	7226	8369	7251	22846
Other Vehicle Miles	271	310	264	845
TOTAL VEHICLE MILES	7,497	8,679	7,515	23,691
Miles Per Passenger Boarding	9.98	12.42	11.77	11.34

LAKE TRANSIT AUTHORITY
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Route 4A: Soda Bay Kit's Corner to Lakeport	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	146	113	142	401
Local Senior Fare - \$0.75	33	42	24	99
Local ADA Fare - \$0.75	10	8	6	24
Regional Fare - \$2.25	156	127	125	408
Out of Co. (Mendocino/ Napa) - \$5.00	29	16	13	58
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	12	26	43	81
Free College Fare	23	57	103	183
Free/Other	43	109	43	195
Base Fare Ticket Regional	16	22	20	58
Base Fare Ticket Local	39	34	34	107
Punch Pass	173	178	242	593
Monthly Pass	197	223	274	694
Weekly Pass	3	16	3	22
Summer Cruisin' Youth Pass	88	148	41	277
Transfer - Lake Transit	353	400	370	1123
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	1,321	1,519	1,483	4,323
Bicycles	63	97	59	219
Extended Stops	0	0	0	0
Wheelchairs	10	21	33	64
CASH - CALCULATED TOTAL	\$ 722.75	\$ 570.50	\$ 589.25	\$ 1,882.50
Scheduled Hours	316.04	361.06	319.64	996.74
Actual Revenue Hours	289.33	332.18	265.52	887.03
Other Vehicle Hours	44.9	47.68	147.81	240.39
TOTAL VEHICLE HOURS	334.23	379.86	413.33	1127.42
PASSENGERS PER REV. HOUR	4.57	4.57	5.59	4.87
Scheduled Miles	9142	10455	9260	28857
Actual Revenue Miles	8822	10152	7924	26898
Other Vehicle Miles	426	388	399	1213
TOTAL VEHICLE MILES	9,248	10,540	8,323	28,111
Miles Per Passenger Boarding	6.68	6.68	5.34	6.22

LAKE TRANSIT AUTHORITY
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Route 4: Southshore Clearlake to Lakeport	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	9	8	10	27
Local Senior Fare - \$0.75	6	9	4	19
Local ADA Fare - \$0.75	2	1	2	5
Regional Fare - \$2.25	24	31	42	97
Out of Co. (Mendocino/ Napa) - \$5.00	1	2	1	4
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	1	1
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	3	11	0	14
Free College Fare	7	11	4	22
Free/Other	9	20	8	37
Base Fare Ticket Regional	0	1	5	6
Base Fare Ticket Local	0	0	1	1
Punch Pass	27	36	20	83
Monthly Pass	53	50	10	113
Weekly Pass	0	0	0	0
Summer Cruisin' Youth Pass	33	21	2	56
Transfer - Lake Transit	46	41	24	111
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	220	242	134	596
Bicycles	12	11	1	24
Extended Stops	0	0	0	0
Wheelchairs	6	9	5	20
CASH - CALCULATED TOTAL	\$ 79.25	\$ 108.25	\$ 117.75	\$ 305.25
Scheduled Hours	118.8	136.62	118.8	374.22
Actual Revenue Hours	106.84	127.58	80.3	314.72
Other Vehicle Hours	13.06	14.24	12.53	39.83
TOTAL VEHICLE HOURS	119.9	141.82	92.83	354.55
PASSENGERS PER REV. HOUR	2.06	1.90	1.67	1.89
Scheduled Miles	2640	3036	2640	8316
Actual Revenue Miles	2845	3290	2048	8183
Other Vehicle Miles	210	246	200	656
TOTAL VEHICLE MILES	3,055	3,536	2,248	8,839
Miles Per Passenger Boarding	12.93	13.60	15.28	13.73

LAKE TRANSIT AUTHORITY
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Route 7: Lakeport - Ukiah	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	71	54	58	183
Local Senior Fare - \$0.75	1	1	3	5
Local ADA Fare - \$0.75	0	0	4	4
Regional Fare - \$2.25	23	29	25	77
Out of Co. (Mendocino/ Napa) - \$5.00	123	171	116	410
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	44	66	46	156
Free College Fare	89	162	246	497
Free/Other	17	31	27	75
Base Fare Ticket Regional	34	31	29	94
Base Fare Ticket Local	32	50	24	106
Punch Pass	49	76	43	168
Monthly Pass	88	93	78	259
Weekly Pass	46	67	45	158
Summer Cruisin' Youth Pass	35	47	1	83
Transfer - Lake Transit	143	171	149	463
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	795	1,049	894	2,738
Bicycles	43	45	38	126
Extended Stops	0	0	0	0
Wheelchairs	11	11	15	37
CASH - CALCULATED TOTAL	\$ 800.25	\$ 1,054.50	\$ 760.00	\$ 2,614.75
Scheduled Hours	244.86	281.81	249.42	776.09
Actual Revenue Hours	258.45	296.28	208.56	763.29
Other Vehicle Hours	0	23.2	11.75	34.95
TOTAL VEHICLE HOURS	258.45	319.48	220.31	798.24
PASSENGERS PER REV. HOUR	3.08	3.54	4.29	3.59
Scheduled Miles	8005	9141	8236	25382
Actual Revenue Miles	8539	9603	6700	24842
Other Vehicle Miles	0	0	0	0
TOTAL VEHICLE MILES	8,539	9,603	6,700	24,842
Miles Per Passenger Boarding	10.74	9.15	7.49	9.07

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Route 8: Lakeport	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	308	329	247	884
Local Senior Fare - \$0.75	272	226	177	675
Local ADA Fare - \$0.75	49	38	44	131
Regional Fare - \$2.25	105	125	115	345
Out of Co. (Mendocino/ Napa) - \$5.00	1	5	2	8
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	2	2
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	53	123	119	295
Free College Fare	90	88	148	326
Free/Other	32	43	16	91
Base Fare Ticket Regional	3	10	6	19
Base Fare Ticket Local	50	83	148	281
Punch Pass	691	615	743	2049
Monthly Pass	724	1054	461	2239
Weekly Pass	0	11	3	14
Summer Cruisin' Youth Pass	71	36	5	112
Transfer - Lake Transit	562	728	667	1957
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	3,011	3,514	2,903	9,428
Bicycles	34	43	24	101
Extended Stops	0	0	0	0
Wheelchairs	90	121	106	317
CASH - CALCULATED TOTAL	\$ 920.00	\$ 1,038.50	\$ 864.75	\$ 2,823.25
Scheduled Hours	322.29	362.09	333.81	1018.19
Actual Revenue Hours	462.26	507.67	375.93	1345.86
Other Vehicle Hours	42.98	38.15	30.8	111.93
TOTAL VEHICLE HOURS	505.24	545.82	406.73	1457.79
PASSENGERS PER REV. HOUR	6.51	6.92	7.72	7.01
Scheduled Miles	5206	5846	5398	16450
Actual Revenue Miles	8013	8761	6383	23157
Other Vehicle Miles	912	926	752	2590
TOTAL VEHICLE MILES	8,925	9,687	7,135	25,747
Miles Per Passenger Boarding	2.66	2.49	2.20	2.46

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Route 10: Clearlake Clearlake Park	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	605	774	857	2236
Local Senior Fare - \$0.75	266	274	263	803
Local ADA Fare - \$0.75	47	81	46	174
Regional Fare - \$2.25	32	54	49	135
Out of Co. (Mendocino/ Napa) - \$5.00	3	6	1	10
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				0
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	26	42	68	136
Free College Fare	64	104	113	281
Free/Other	75	96	110	281
Base Fare Ticket Regional	3	0	0	3
Base Fare Ticket Local	82	87	113	282
Punch Pass	754	966	1148	2868
Monthly Pass	431	653	616	1700
Weekly Pass	2	6	0	8
Summer Cruisin' Youth Pass	314	680	234	1228
Transfer - Lake Transit	688	990	1102	2780
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	3,392	4,813	4,720	12,925
Bicycles	45	61	39	145
Extended Stops	0	0	0	0
Wheelchairs	63	70	107	240
CASH - CALCULATED TOTAL	\$ 1,104.00	\$ 1,427.25	\$ 1,486.25	\$ 4,017.50
Scheduled Hours	284.13	321.07	290.44	895.64
Actual Revenue Hours	314.07	342.57	311.54	968.18
Other Vehicle Hours	29.22	36.08	38.34	103.64
TOTAL VEHICLE HOURS	343.29	378.65	349.88	1071.82
PASSENGERS PER REV. HOUR	10.80	14.05	15.15	13.35
Scheduled Miles	3513	4004	3646	11163
Actual Revenue Miles	4852	5534	4840	15226
Other Vehicle Miles	327	414	403	1144
TOTAL VEHICLE MILES	5,179	5,948	5,243	16,370
Miles Per Passenger Boarding	1.43	1.15	1.03	1.18

LAKE TRANSIT AUTHORITY
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Route 11: Clearlake The Avenues	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	474	438	491	1403
Local Senior Fare - \$0.75	281	276	298	855
Local ADA Fare - \$0.75	23	19	16	58
Regional Fare - \$2.25	23	37	31	91
Out of Co. (Mendocino/ Napa) - \$5.00	2	3	2	7
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	45	55	69	169
Free College Fare	32	116	195	343
Free/Other	45	24	38	107
Base Fare Ticket Regional	1	1	1	3
Base Fare Ticket Local	69	55	78	202
Punch Pass	522	653	712	1887
Monthly Pass	213	382	348	943
Weekly Pass	4	20	18	42
Summer Cruisin' Youth Pass	191	239	34	464
Transfer - Lake Transit	289	385	450	1124
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	2,214	2,703	2,781	7,698
Bicycles	31	43	53	127
Extended Stops	0	0	0	0
Wheelchairs	69	76	110	255
CASH - CALCULATED TOTAL	\$ 927.25	\$ 922.00	\$ 998.00	\$ 2,847.25
Scheduled Hours	292.2	331.68	299.6	923.48
Actual Revenue Hours	309.1	340.24	310.16	959.5
Other Vehicle Hours	25.6	38.6	32.85	97.05
TOTAL VEHICLE HOURS	334.7	378.84	343.01	1056.55
PASSENGERS PER REV. HOUR	7.16	7.94	8.97	8.02
Scheduled Miles	3305	3922	3545	10772
Actual Revenue Miles	3717	4150	3770	11637
Other Vehicle Miles	234	335	308	877
TOTAL VEHICLE MILES	3,951	4,485	4,078	12,514
Miles Per Passenger Boarding	1.68	1.54	1.36	1.51

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Route 12: Clearlake Lower Lake	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25	54	0	0	54
Local Senior Fare - \$0.75	44	0	0	44
Local ADA Fare - \$0.75	5	0	0	5
Regional Fare - \$2.25	3	0	0	3
Out of Co. (Mendocino/ Napa) - \$5.00	1	0	0	1
Flex Stop for ADA/Senior Local \$0.75	0	0	0	0
Flex Stop for ADA/Sr. Regional \$1.25	0	0	0	0
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)	7	0	0	7
Free College Fare	20	0	0	20
Free/Other	7	0	0	7
Base Fare Ticket Regional	0	0	0	0
Base Fare Ticket Local	8	0	0	8
Punch Pass	81	0	0	81
Monthly Pass	47	0	0	47
Weekly Pass	3	0	0	3
Summer Cruisin' Youth Pass	20	0	0	20
Transfer - Lake Transit	94	0	0	94
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	394	0	0	394
Bicycles	2	0	0	2
Extended Stops	0	0	0	0
Wheelchairs	18	0	0	18
CASH - CALCULATED TOTAL	\$ 123.00	\$ -	\$ -	\$ 123.00
Scheduled Hours	201.6	0	0	201.6
Actual Revenue Hours	75.96	0	0	75.96
Other Vehicle Hours	9.53	0	0	9.53
TOTAL VEHICLE HOURS	85.49	0	0	85.49
PASSENGERS PER REV. HOUR	5.19	#DIV/0!	#DIV/0!	5.19
Scheduled Miles	2520	0	0	2520
Actual Revenue Miles	1038	0	0	1038
Other Vehicle Miles	71	0	0	71
TOTAL VEHICLE MILES	1,109	0	0	1,109
Miles Per Passenger Boarding	2.63	#DIV/0!	#DIV/0!	2.63

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Lakeport Dial-A-Ride	Jul	Aug	Sept	TOTAL
Local Base Fare - \$1.25				
Local Senior Fare - \$0.75				
Local ADA Fare - \$0.75				
Regional Fare - \$2.25				
Out of Co. (Mendocino/ Napa) - \$5.00				
Flex Stop for ADA/Senior Local \$0.75				
Flex Stop for ADA/Sr. Regional \$1.25				
DAR GP 1-day Advance Reserv. \$5.	0	0	0	0
DAR GP Same Day \$10.00	0	0	0	0
DAR Senior 1-day Adv. Reserv - \$2.50	15	16	13	44
DAR Senior Same Day - \$3.00	0	0	0	0
DAR Disabled 1-day Adv Reserv \$2.50	40	57	57	154
DAR Disabled Same Day - \$3.00	0	2	0	2
Tap to Pay (\$1.00)	0	0	0	0
Free College Fare	0	0	0	0
Free/Other	6	8	9	23
Base Fare Ticket Regional	30	52	6	88
Base Fare Ticket Local	4	0	4	8
Punch Pass	80	62	63	205
Monthly Pass				
Weekly Pass				
Summer Cruisin' Youth Pass				
Transfer - Lake Transit	0	0	0	0
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	175	197	152	524
Bicycles				0
Extended Stops				0
Wheelchairs	116	117	78	311
CASH - CALCULATED TOTAL	\$ 137.50	\$ 188.50	\$ 175.00	\$ 501.00
Scheduled Hours	349.6	398.55	340	1088.15
Actual Revenue Hours	187.75	203.26	161.77	552.78
Other Vehicle Hours	21.12	24.76	26.26	72.14
TOTAL VEHICLE HOURS	208.87	228.02	188.03	624.92
PASSENGERS PER REV. HOUR	0.93	0.97	0.94	0.95
Scheduled Miles	0	0	0	0
Actual Revenue Miles	1504	1637	1201	4342
Other Vehicle Miles	155	170	210	535
TOTAL VEHICLE MILES	1,659	1,807	1,411	4,877
Miles Per Passenger Boarding	8.59	8.31	7.90	8.29

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

Clearlake Dial-A-Ride	Jul	Aug	Sept	TOTAL
Local Base Fare - \$1.25				
Local Senior Fare - \$0.75				
Local ADA Fare - \$0.75				
Regional Fare - \$2.25				
Out of Co. (Mendocino/ Napa) - \$5.00				
Flex Stop for ADA/Senior Local \$0.75				
Flex Stop for ADA/Sr. Regional \$1.25				
DAR GP 1-day Advance Reserv. \$5.	0	0	0	0
DAR GP Same Day \$10.00	0	0	0	0
DAR Senior 1-day Adv. Reserv - \$2.50	17	14	7	38
DAR Senior Same Day - \$3.00	0	0	0	0
DAR Disabled 1-day Adv Reserv \$2.50	14	15	13	42
DAR Disabled Same Day - \$3.00	0	0	0	0
Tap to Pay (\$1.00)	0	0	0	0
Free College Fare	0	0	0	0
Free/Other	2	0	1	3
Base Fare Ticket Regional	0	0	6	6
Base Fare Ticket Local	0	0	0	0
Punch Pass	97	98	95	290
Monthly Pass				
Weekly Pass				
Summer Cruisin' Youth Pass				
Transfer - Lake Transit	4	1	0	5
Transfer - MTA	0	0	0	0
Transfer - Napa VINE	0	0	0	0
TOTAL PASSENGERS	134	128	122	384
Bicycles				0
Extended Stops				0
Wheelchairs	75	69	76	220
CASH - CALCULATED TOTAL	\$ 77.50	\$ 72.50	\$ 50.00	\$ 200.00
Scheduled Hours	412.33	481.28	417.15	1310.76
Actual Revenue Hours	120.12	141.29	130.49	391.9
Other Vehicle Hours	12.06	26.35	16.86	55.27
TOTAL VEHICLE HOURS	132.18	167.64	147.35	447.17
PASSENGERS PER REV. HOUR	1.12	0.91	0.93	0.98
Scheduled Miles	0	0	9	9
Actual Revenue Miles	779	885	660	2324
Other Vehicle Miles	161	218	200	579
TOTAL VEHICLE MILES	940	1,103	869	2,912
Miles Per Passenger Boarding	5.81	6.91	5.41	6.05

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

<i>Out-of-County NEMT Uk Special Services</i>	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25				
Local Senior Fare - \$0.75				
Local ADA Fare - \$0.75				
Regional Fare - \$2.25				
Out of Co. (Mendocino/ Napa) - \$5.00				
Flex Stop for ADA/Senior Local \$0.75				
Flex Stop for ADA/Sr. Regional \$1.25				
DAR GP 1-day Advance Reserv. \$5.				
DAR GP Same Day \$10.00				
DAR Senior 1-day Adv. Reserv - \$2.50				
DAR Senior Same Day - \$3.00				
DAR Disabled 1-day Adv Reserv \$2.50				
DAR Disabled Same Day - \$3.00				
Tap to Pay (\$1.00)				
Free College Fare				
Free/Other	12	12	14	38
Base Fare Ticket Regional				
Base Fare Ticket Local				
Punch Pass				
Monthly Pass				
Weekly Pass				
Summer Cruisin' Youth Pass				
Transfer - Lake Transit				
Transfer - MTA				
Transfer - Napa VINE				
TOTAL PASSENGERS	12	12	14	38
Bicycles	0	0	0	0
Extended Stops	0	0	0	0
Wheelchairs	0	0	0	0
CASH - CALCULATED TOTAL	\$ -	\$ -	\$ -	\$ -
Scheduled Hours	0	0	0	0
Actual Revenue Hours	34.58	32.14	37.69	104.41
Other Vehicle Hours	0	0	0	0
TOTAL VEHICLE HOURS	34.58	32.14	37.69	104.41
PASSENGERS PER REV. HOUR	0.35	0.37	0.37	0.36
Scheduled Miles	0	0	0	0
Actual Revenue Miles	722	739	859	2320
Other Vehicle Miles	0	0	0	0
TOTAL VEHICLE MILES	722	739	859	2,320
Miles Per Passenger Boarding	60.17	61.58	61.36	61.05

LAKE TRANSIT AUTHORITY
2023/24 OPERATING STATISTICS REPORT

<i>Out-of-County NEMT SR Special Services</i>	July	Aug	Sept	TOTAL
Local Base Fare - \$1.25 Local Senior Fare - \$0.75 Local ADA Fare - \$0.75 Regional Fare - \$2.25 Out of Co. (Mendocino/ Napa) - \$5.00 Flex Stop for ADA/Senior Local \$0.75 Flex Stop for ADA/Sr. Regional \$1.25 DAR GP 1-day Advance Reserv. \$5. DAR GP Same Day \$10.00 DAR Senior 1-day Adv. Reserv - \$2.50 DAR Senior Same Day - \$3.00 DAR Disabled 1-day Adv Reserv \$2.50 DAR Disabled Same Day - \$3.00 Tap to Pay (\$1.00) Free College Fare Free/Other	23	46	37	106
Base Fare Ticket Regional Base Fare Ticket Local Punch Pass Monthly Pass Weekly Pass Summer Cruisin' Youth Pass Transfer - Lake Transit Transfer - MTA Transfer - Napa VINE				
TOTAL PASSENGERS	23	46	37	106
Bicycles Extended Stops Wheelchairs	0 0 0	0 0 0	0 0 0	0 0 0
CASH - CALCULATED TOTAL	\$ -	\$ -	\$ -	\$ -
Scheduled Hours Actual Revenue Hours Other Vehicle Hours	0 92.23 0	0 183.03 0	0 149.22 0	0 424.48 0
TOTAL VEHICLE HOURS	92.23	183.03	149.22	424.48
PASSENGERS PER REV. HOUR	0.25	0.25	0.25	0.25
Scheduled Miles Actual Revenue Miles Other Vehicle Miles	0 2352 0	0 3704 0	0 3353 0	0 9409 0
TOTAL VEHICLE MILES	2,352	3,704	3,353	9,409
Miles Per Passenger Boarding	102.26	80.52	90.62	88.76

Lake Transit Authority FY 2022/23 Financial Summary (Unaudited)

	Budget			Actual			Year-to-Date Total
	Adopted	Adjustment	Budget + Adjustment	July	August	September	
REVENUE							
Farebox Revenue (Acct 7401)	109,372	-	109,372	\$ 18,808.04	\$ 5,590.44	\$ 13,396.41	\$ 37,794.89
Farebox Revenue 5311-f Route 30	107,728		107,728	\$ 7,283.96	\$ 8,814.34	\$ 7,771.02	\$ 23,869.32
Farebox Revenue 5311-f Route 40				\$ 1,584.39	\$ 1,919.28	\$ 1,387.08	\$ 4,890.75
Special Fares (Acct 7402)	23,351	-	23,351				\$ -
Free College Fares (19/20 LCTOP)	-	-	-	\$ 783.00	\$ 1,280.64	\$ 1,778.28	\$ 3,841.92
Route Guarantee - Route 3				\$ 2,200.00	\$ 4,400.00		\$ 6,600.00
Auxilliary Trans. Revenue (advertising, etc.)	84,210		84,210				\$ -
Reimbursement from APC	-		-				\$ -
LTF	\$ 849,540.00		\$ 849,540.00				\$ -
LTF Advance Allocations							\$ -
State Cash Grants & Reimbursements							
State Transit Assistance (STA)	\$ 866,635.00		\$ 866,635.00				\$ -
State Transit Assistance (STA) C/O Funds							\$ -
Federal Cash Grants & Reimbursements							
FTA Sec. 5311 Regional Apportionment	\$ 528,396.00	\$ -	\$ 528,396.00				\$ -
FTA Section 5311(f) Operating Route 30 (3-1)	\$ 500,421.44		\$ 500,421.44				\$ -
FTA Section 5311(f) Operating Route 40 (4-7)							\$ -
FTA Section 5311 (f) Operating - Carryover							\$ -
FTA Section 5311 CARES Act Phase 2	\$ 277,496.00		\$ 277,496.00				\$ -
FTA Section 5311(f) CARES Act Phase 1	\$ 90,767.00		\$ 90,767.00				\$ -
FTA Section 5311(f) CARES Act Phase 2	\$ 495,482.00		\$ 495,482.00				\$ -
FTA Section 5311 CRRSAA	\$ 1,074,575.00		\$ 1,074,575.00				\$ -
TIRCP Grant	\$ 231,125.15		\$ 231,125.15				\$ -
FTA Section 5310 - Out-of-County NEMT	\$ 386,459.00		\$ 386,459.00				\$ -
5310 Fare Revenues				\$ 690.00	\$ 540.00	\$ 640.00	\$ 1,870.00
Proposition 1B - PTMISEA (Fund 422)							\$ -
Proposition 1B - PTMISEA Carryover	\$ 149,913.00		\$ 149,913.00				\$ -
Proposition 1B - PTMISEA Interest			\$ -				\$ -
LCTOP 2018-19	\$ 127,647.00		\$ 127,647.00				\$ -
LCTOP 2019-20	\$ 102,736.00		\$ 102,736.00				\$ -
LCTOP 2020-21	\$ 69,466.00		\$ 69,466.00				\$ -
LCTOP 2021-22	\$ 164,139.00		\$ 164,139.00				\$ -
State of Good Repair							\$ -
State of Good Repair - FY 2022/23	\$ 109,382.00		\$ 109,382.00				\$ -
State of Good Repair - Carryover	\$ 116,771.00		\$ 116,771.00				\$ -
TOTAL	\$ 7,234,189.59	\$ -	\$ 7,234,189.59	\$ 30,566.39	\$ 21,264.06	\$ 23,194.51	\$ 75,024.96

Lake Transit Authority FY 2022/23 Financial Summary (Unaudited)

	Budget			Actual			Year-to-Date Total
	Adopted	Adjustment	Budget + Adjustment	July	August	September	
EXPENSES							
OPERATING EXPENSES							
Accounting Services	\$ 6,000.00	\$ -	\$ 6,000.00				\$ -
Legal Services	\$ 5,000.00	\$ -	\$ 5,000.00				\$ -
Management Contract - MWA	\$ 8,314.00	\$ -	\$ 8,314.00	\$ 415.70			\$ 415.70
Oper. & Maint. Contract	\$ 1,976,753.14	\$ -	\$ 1,976,753.14	\$ 135,854.71	\$ 136,754.28	\$ 123,726.90	\$ 396,335.89
Operations Contract Rt 30 (5311-F)	\$ 431,879.96	\$ -	\$ 431,879.96	\$ 58,783.25	\$ 63,409.72	\$ 58,823.50	\$ 181,016.47
Operations Contract Rt 40 (5311-F)	\$ 381,544.79	\$ -	\$ 381,544.79	\$ 38,799.44	\$ 42,700.77	\$ 34,605.97	\$ 116,106.18
Operations Contract - COVID				\$ 6,699.24	\$ 7,393.70	\$ 7,557.12	\$ 21,650.06
Printing	\$ 12,000.00	\$ -	\$ 12,000.00	\$ 2,146.97			\$ 2,146.97
Promotional Materials	\$ 2,400.00	\$ -	\$ 2,400.00	\$ 9.65	\$ 9,758.02		\$ 9,767.67
Advertising / Website	\$ 5,000.00	\$ -	\$ 5,000.00				\$ -
Promotional Campaigns	\$ 2,000.00	\$ -	\$ 2,000.00				\$ -
Fuel	\$ 223,658.00	\$ -	\$ 223,658.00	\$ 21,846.34	\$ 25,632.38	\$ 22,686.48	\$ 70,165.20
Fuel/DEF for Route 30 (5311-F)	\$ 117,836.08	\$ -	\$ 117,836.08	\$ 12,007.01	\$ 15,064.69	\$ 13,811.45	\$ 40,883.15
Fuel/DEF for Route 40 (5311-F)	\$ 76,234.03	\$ -	\$ 76,234.03	\$ 8,938.35	\$ 11,097.71	\$ 8,744.85	\$ 28,780.91
Facility Maintenance	\$ 20,000.00	\$ -	\$ 20,000.00	\$ 1,977.72	\$ 14,064.41	\$ 270.00	\$ 16,312.13
Rents & Leases	\$ 8,000.00	\$ -	\$ 8,000.00	\$ 1,603.81	\$ 397.00	\$ 397.00	\$ 2,397.81
Utilities	\$ 7,000.00	\$ -	\$ 7,000.00	\$ 544.66	\$ 703.90	\$ 509.93	\$ 1,758.49
Fleet Maintenance	\$ 10,000.00		\$ 10,000.00		\$ 13,616.59		\$ 13,616.59
COVID-19 Pandemic - CARES Act							\$ -
Operating Funds Reserve	\$ 1,795,864.00		\$ 1,795,864.00				\$ -
FTA 5310 - Out-of-County NEMT - Operations				\$ 9,419.15	\$ 15,244.86	\$ 14,472.84	\$ 39,136.85
FTA 5310 - Out-of-County NEMT - Fuel	\$ 386,459.00		\$ 386,459.00	\$ 1,810.87	\$ 2,846.83	\$ 2,964.76	\$ 7,622.46
OPERATING SUB-TOTAL	\$ 5,475,942.99	\$ -	\$ 5,475,942.99	\$ 300,856.87	\$ 358,684.86	\$ 288,570.80	\$ 948,112.53
CAPITAL EXPENSES							
Lake Transit Authority (Capital)							
Software	\$ 35,000.00		\$ 35,000.00			\$ 14,560.56	\$ 14,560.56
Equipment	\$ 64,615.00		\$ 64,615.00	\$ 2,520.00			\$ 2,520.00
Reserve (Capital Projects)	\$ 50,000.00		\$ 50,000.00				\$ -
Total LTA Capital:	\$ 149,615.00	\$ -	\$ 149,615.00				\$ -
Proposition 1B - PTMISEA (Fund 422)							
Buses (PTMISEA)	\$ 149,912.60		\$ 149,912.60				\$ -
Buses (FTA 5339) (2019)	\$ 768,578.00		\$ 768,578.00				\$ -
Total PTMISEA:	\$ 918,490.60	\$ -	\$ 918,490.60				\$ -
Low Carbon Transit Oper. Program (LCTOP)							
LCTOP Solar Canopy Project (FY 18/19)	\$ 127,647.00		\$ 127,647.00				\$ -
LCTOP Solar Canopy Project (FY 19/20)	\$ 102,736.00		\$ 102,736.00				\$ -
LCTOP Solar Canopy Project (FY 20/21)	\$ 69,466.00		\$ 69,466.00				\$ -
LCTOP Solar Canopy Project (FY 21/22)	\$ 164,139.00		\$ 164,139.00				\$ -
Total LCTOP:	\$ 463,988.00	\$ -	\$ 463,988.00				\$ -
State of Good Repair Funding							
SGR - 18/19 - O&M Facility Equip	\$ 17,064.00		\$ 17,064.00				\$ -
SGR - 21/22 - Bus Replacement	\$ 99,707.00		\$ 99,707.00				\$ -
SGR - 22/23 - Transit Center	\$ 109,382.00		\$ 109,382.00				\$ -
Total SGR:	\$ 226,153.00	\$ -	\$ 226,153.00				\$ -
CAPITAL SUB-TOTAL	\$ 1,758,246.60	\$ -	\$ 1,758,246.60	\$ 2,520.00	\$ -	\$ 14,560.56	\$ 17,080.56
GRAND TOTAL	\$ 7,234,189.59	\$ -	\$ 7,234,189.59	\$ 303,376.87	\$ 358,684.86	\$ 303,131.36	\$ 965,193.09



P.O Box 698 Lower Lake, CA 95457
Tel: 707-994-3384 Fax: 707-994-3387

TO: Lake Transit Authority Board of Directors
FROM: Johnnie Lindsey, Project Manager
DATE: 10/11/2023
RE: September & October 2023

<u>Rider ship</u>	<u>Comparison</u>
SEPT 2023 – 19,194	SEPT 2022 – 15,262 / + 3,932
OCT 2023 – 19,458	OCT 2022 – 16,229 / + 3,229
SEPT 2023 – Saturday ridership – 1, 636	AUG 2023 – Saturday ridership – 1, 356
OCT 2023 – Saturday ridership – 1, 321	JULY 2023 – Saturday ridership – 1, 554

- Employee Training and Recruitment:

All reduced services have been restored with the exception of route 12. We expect the 12 to be restored with the completion of training of our current training class in 2 weeks.

Of the 7 drivers we had in training last month 3 have completed all training and are driving route. 2 are currently in cone training and sadly 2 did not meet our driver standards during training.

We are one month into our final quarter of the year. As always we continue to meet the high standards of continued driver training and quality assurance through driver's assessments and recurrent training.

I want to take a moment and recognize the management team here at Lake. They have put in some long hours and worked extra days to get training done, cover routes, as well as do their personal job. They have worked their tails off to get us back on track. The Lake team rocks!

Exceptions:

	Clearlake	Lakeport
SEPT	0	0
OCT	0	0

Rider Incidents and Police Involvement Concerns

We had 2 incidents where we had to call law enforcement and medical aid. He had to call CLP for a male exposing himself and harassing passengers at Burns Valley Mall. A medical Aid call was made for a passed-out passenger at the Power Market in Lucerne. It was determined to be intoxication.

Compliments, Complaints and Comments

We had 1 compliment for our trainee Nikolas Stahl who did an NEMT trip. The passenger said he was a wonderful driver, very polite and professional. We had 4 complaints about drivers being rude. 2 were unfounded, 1 was true and driver was counseled and 1 is being investigated.

Other Updates.

Road Supervisor Jacquie Loustalot attended Paratransit Services Train the Trainer course. It is Paratransit Services training class for new supervisors. It is designed to give them the tools they need to teach new trainees in accordance with our training policies and procedures as well as getting to know the training staff from our other sites. It is a weeklong training event and Jacquie made Lake very proud.

We continue to take calls, schedule rides and complete rides for all of the NEMT passengers.

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From: Laurie Fisher, CEO/Program Manager, Lake Links

Mobility Report 10/31/23

1). Pay-Your-Pal Ride - Mileage Reimbursement Program

- **Update**
15 new riders since last report dated 9/01/23. (10 in September and 5 in October)

PAY-YOUR-PAL UTILIZATION

<u>PERIOD</u>	<u># RIDERS</u>	<u># ONE-WAY TRIPS</u>	<u>TOTAL MILEAGE</u>	<u>TOTAL REIMBURSEMENT</u>
July 2023	69	790	13,133.00 (Medical Miles: 8342 Non-Medical Miles: 4791)	\$5,253.20 (Medical: \$3,336.80 Non-Medical: \$1,916.40)
Aug 2023	70	870	15,735.00 (Medical Miles: 9859 Non-Medical Miles: 5876)	\$6,294.00 (Medical: \$3,942.80 Non-Medical: \$2,351.20)
Sept 2023 (Oct. data not available yet)	67	731	13,889 (Medical Miles: 8,645 Non-Medical Miles: 5,244)	\$5,555.60 (Medical Miles: \$3,458 Non-Medical Miles: \$2,097.60)

2). Ride Links - Volunteer Driver Program

- Started the program with enrollment limits as we recruit volunteer drivers.
- Currently have 6 volunteer drivers on-boarded that can accept ride assignments.
- Currently have 11 riders enrolled that can now request rides.

- **Ride Links Ridership:**

- **September:** 3 Rides were scheduled in September. 2 of those rides were cancelled, so we had 1 successful ride completed for September.
- **October:** 5 Rides were scheduled in October. 1 Cancelled/4 Successfully completed.
- Pre-screenings continue to be done by phone with potential riders to see if they qualify to apply for the program once we have more volunteers.
- Others that reside in areas where we don't have volunteers serving yet get put on a waiting list. We currently have 13 people on our waiting list interested in enrolling in the program.